



ENGLISH HERITAGE

## English Heritage Grant Schemes FEEDBACK FORM

When you have read the guidance notes and filled in your application form, please take a few minutes to answer the questions below. This will help us to improve our application processes. The information you give here will **not** affect how we assess your application. Please return this form separately from your application to:

Freepost RRBS-CYET-ZJYE  
English Heritage, Directors' Office, National Planning Department  
1 Waterhouse Square, 138 - 142 Holborn  
London EC1N 2ST

Please tick the boxes below and comment as appropriate

**Q1 Which grant scheme are you applying for?**

**Q2 What type of applicant are you?**

- Private individual       Commercial       Trust/charity  
 Local authority       Other

If 'Other' please give details:

**Q3 How did you find out about this grant scheme?**

**Q4 How did you receive your application pack?**

- English Heritage local office       English Heritage customer services  
 E-mail request       Downloaded from English Heritage website

If none of these, please give details:

**Q5 Did you receive advice from English Heritage before you filled in the application form?**

- Yes       No

If 'Yes', where did you receive this advice from (e.g. your English Heritage local office)?

How helpful was the advice?

- Very helpful       Helpful       Unhelpful       Very unhelpful

How could the advice have been improved?

**Q6 Did you find the guidance notes in this application pack easy to understand?**

- Very easy       Easy       Difficult       Very difficult

How could we improve them?

**Q7 Did the guidance notes contain enough information to help you fill in the application form?**

- Yes       No

If 'No', please state why.

**Q8 Did you find the application form easy to fill in?**

- Very easy       Easy       Difficult       Very difficult

How could we improve it?

**Q9 English Heritage may follow up your response to this questionnaire. Please let us know whether you would be happy for us to contact you.**

- Yes, I am happy to be contacted.       No, I do not wish to be contacted.

If 'Yes', please provide your name and telephone number and/or e-mail address.

**Q10** If you have any other comments or suggestions about the application pack, please add them here.

Date .....

**Thank you for your time**

If you require an alternative accessible version of this document (for instance in audio, Braille or large print) please contact our Customer

Services Department:

Telephone: 0870 333 1181

Fax: 01793 414926

Textphone: 0800 015 0516

E-mail: [customers@english-heritage.org.uk](mailto:customers@english-heritage.org.uk)