



ENGLISH HERITAGE

*Days out worth  
talking about.*

## Group Enquiry

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# Farleigh Hungerford Castle

Thank you for your interest in organising a group visit to **Farleigh Hungerford Castle**.

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

Don't forget to pre-order guidebooks so that we can prepare everything for your group's arrival.

We look forward to welcoming you and your group.

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If, after having read this information, you have any other questions

please do not hesitate to contact us on

tel & fax: +44 (0)1225 754026

[www.english-heritage.org.uk/farleighhungerford](http://www.english-heritage.org.uk/farleighhungerford)



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# Group Visit Request / Booking Form

## Farleigh Hungerford Castle

Farleigh Hungerford, Nr Bath, Somerset BA2 7RS, tel & fax: 01225 754026

**Please note: until you receive a confirmation from us you have not made a booking.**

**You are welcome to call us in advance to check availability.**

Tour Reference / Group Name \_\_\_\_\_

Contact Name \_\_\_\_\_

Company Name and Address \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Telephone Number \_\_\_\_\_

Fax Number \_\_\_\_\_

E-mail Address \_\_\_\_\_

Date	Time of Arrival	Estimated number of people visiting					
		Please do not include coach driver and tour leader in the figures.					
		Number of Adults		Number of Concessions		Number of Children	
		Non-members	English Heritage Members	Non-members	English Heritage Members	Non-members	English Heritage Members

Method of transport Name of coach company \_\_\_\_\_

Cars \_\_\_\_\_ Please advise the number of cars expected

**I would like to book the following (please tick). Prices valid from 1 April 2009 to 31 March 2010 and may vary on event days.**

<input type="checkbox"/>	<b>Standard visit:</b> We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers. Normal admission price: £3.60 per adult; £3.10 per concession; £1.80 per child. Group of 11 or more paying visitors: £3.06 per adult; £2.64 per concession; £1.53 per child.
<input type="checkbox"/>	Guided tour of site x _____ @ £1.00 per person plus normal admission. Please note there is a minimum group size of 16 people and all tours must be pre-booked.
<input type="checkbox"/>	Audio guides x _____. Free of charge but subject to availability.
<input type="checkbox"/>	Guide books x _____ @ £3.50 ready for collection upon arrival.

Please also complete page 2 of the form



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# Group Visit Request / Booking Form

Booking Form Page 2 of 2

Method of Payment (please tick)	Voucher/ Invoice		Debit Card / Switch	
	Cash		Cheque	
	Credit Card			

<b>For Office Use</b>	Diary		Client	
	Guide		Retail	
	Catering			
Copy of form sent to: Travel Trade Marketing, 3 <sup>rd</sup> Floor WHS				

**It would be helpful if you could supply the following information for us:**

1) How did you find out about us? E.g. advert (which one?) recommendation etc.

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2) What prompted your visit?

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3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES\_\_\_\_\_ NO \_\_\_\_\_

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box

We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box

**Please return your completed form to:**

**Farleigh Hungerford Castle**

**Farleigh Hungerford, Nr Bath, Somerset BA2 7RS**

**Tel & fax: +44 (0)1225 754026**

**[www.english-heritage.org.uk/farleighhungerford](http://www.english-heritage.org.uk/farleighhungerford)**



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# Group Visit Request / Booking Form

## Group Visits Information

◆ **Opening Times valid from 1 April 2009 to 31 March 2010:**

1 Apr – 30 Jun	10am – 5pm	Daily
1 July – 31 Aug	10am – 6pm	Daily
1 – 30 Sep	10am – 5pm	Daily
1 Oct – 1 Nov	10am – 4pm	Daily
2 Nov – 31 Mar	10am – 4pm	Sat – Sun
24 – 26 & 1 Jan	Closed	

- ◆ **Site Location:** Located 9 miles south of Bath. Approach from the A36 and turn off at the junction of the A366, the castle is  $\frac{3}{4}$  mile on the left.

- ◆ **Coach Parking:** There are some free coach parking spaces outside the entrance.

- ◆ **Prices & Group Discounts valid from 1 April 2009 to 31 March 2010:** We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group, plus free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group numbers.

Normal admission price: £3.60 per adult; £3.10 per concession; £1.80 per child.

Group of 11 or more paying visitors: £3.06 per adult; £2.64 per concession; £1.53 per child.

Carers for visitors with disabilities FREE. English Heritage Members FREE.

Prices may vary on event days, please reconfirm with the site.

- ◆ **Guided Tours:** there is a guided tour of the site available at a cost of £1.00 per person plus normal admission fee. There is a minimum group size of 16 and all tours must be pre-booked. Audio guides are available free of charge and last about 45 minutes, but are subject to availability.

- ◆ **Guide Books:** Available in English at a cost of £3.50. Pre-order to ensure that your guidebooks are ready and pre-packed for your arrival.

- ◆ **Duration of Visit:** We advise you to allow at least 1 hour for your visit.

- ◆ **Disabled Access:** Disabled visitors can be dropped off on the top lawn by prior arrangement only. The castle ruins are negotiable via steps and rough paths and the chapel is accessible through the garden and a wheelchair lift. The ground floor of the museum is accessible via a wheelchair lift and ramp a virtual tour enables exhibit in upper level of museum and inaccessible area to be explored via touch-screen. There is a difficult spiral staircase to the upper level of the museum. The grounds are accessed on compacted gravel, tarmac, paved and earth paths and fairly smooth grass. Wheelchair access is confined to top lawns. For visually impaired visitors the stone carvings on tombs in the chapel and museum can be touched and there is a tactile model of the castle. The chapel flower garden is also a good visit for these visitors. The audio tours come with a hearing loop and script (if required) for hard of hearing visitors. The on site toilets are accessible as is the shop. Please make us aware of the special needs of any member of your group before your arrival so that we can offer every assistance.

- ◆ **Catering:** Hot drinks, soft drinks and snacks are available on site. Picnics are welcome in the grounds.



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- ◆ **Facilities:** Shop and toilets are on site and both accessible. There is a museum on site with a virtual touch-screen tour for visitors who are unable to access the whole site.
- ◆ **Restrictions:** **No Dogs** are allowed on site only. **No Commercial Photography** is allowed on site. **No Smoking** is allowed inside any of the buildings on site.
- ◆ **Nearby English Heritage Sites:**

Stonehenge	Tel: 0870 333 1181
Old Sarum	Tel: 01722 335398
Old Wardour Castle	Tel: 01747 870487

If, after having read this information, you have any other questions  
please do not hesitate to contact us on  
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