



ENGLISH HERITAGE

Days out worth  
talking about.

# Group Enquiry

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## Osborne House and Gardens

Thank you for your interest in organising a group visit to **Osborne House and Gardens**.

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

There's nothing like a guided tour with one of our expert English Heritage staff or guides to bring a historic property to life. As the tours are very popular please book at least one month in advance.

Don't forget to pre-order guidebooks so that we can prepare everything for your group's arrival.

We look forward to welcoming you and your group.

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If, after having read this information, you have any other questions  
please do not hesitate to call us on  
tel: 01983 200022 or 01983 281380  
[www.english-heritage.org.uk/osbornehouse](http://www.english-heritage.org.uk/osbornehouse)



# Group Visit Request / Booking Form

**Osborne House**, York Avenue, East Cowes, Isle of Wight PO32 6JY, tel: 01983 200022, fax: 01983 281380

Please note: until you receive a confirmation from us you have not made a booking.  
You are welcome to call us in advance to check availability.

**Tour Reference / Group Name**

Contact Name

Company Name and Address

Telephone Number

Fax Number

E-mail Address

Date	Time of Arrival and Departure	Estimated number of people visiting					
		Please do not include coach driver and tour leader in the figures.					
		Number of Adults		Number of Concessions		Number of Children	
		Non-members	English Heritage Members	Non-members	English Heritage Members	Non-members	English Heritage Members

Method of transport    Name of coach company \_\_\_\_\_

Cars \_\_\_\_\_ Please advise the number of cars expected

**I would like to book the following (please tick). Prices are valid from 21 March 2008 to 31 March 2009 and may vary on event days.**

	<p><b>Standard visit:</b> We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members on production of their membership cards are admitted free of charge and do not count towards the group numbers.</p> <p>Normal admission prices: House and grounds: £10.00 per adult; £8.00 per concession; £5.00 per child Grounds only: £6.00 per adult, £4.80 per concession, £3.00 per child</p> <p>Group of 11 or more paying visitors: House and grounds: £8.50 per adult; £6.80 per concession; £4.25 per child Grounds only: £5.10 per adult; £4.08 per concession; £2.55 per child</p>
	At Home at Osborne Tour x _____ @ £5.00 per person + normal admission. Available after 2pm only, minimum £250 per group. £300.00 per group + normal admission out of hours.
	Guide books x _____ @ £3.99 ready for collection upon arrival.



# Group Visit Request / Booking Form

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Method of Payment (please tick)	Voucher/ Invoice		Debit Card / Switch	
	Cash		Cheque	
	Credit Card			

<b>For Office Use</b>	Diary		Client	
	Guide		Retail	
	Catering			
Copy of form sent to: Travel Trade Marketing, 3 <sup>rd</sup> Floor WHS				

**It would be helpful if you could supply the following information for us:**

1) How did you find out about us? E.g. advert (which one?) recommendation etc.

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2) What prompted your visit?

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3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES\_\_\_\_\_ NO\_\_\_\_\_

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box

We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box

Please return your completed form to: English Heritage

English Heritage, Osborne House, York Avenue, East Cowes, Isle of Wight PO32 6JY

tel: 01983 20022, fax: 01983 281380



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## Group Visit Information

### ◆ **Opening Times valid from 21 March 2008 until 31 March 2009**

21 Mar-30 Sep	10am-6pm	daily (house closes 5pm)
1-31 Oct	10am-4pm	daily
1 Nov-31 Mar	10am-4pm	Wed-Sun (pre-booked guided tours. Last tour 2.30pm. Christmas tour season 8 Nov-4 Jan).
24-26 Dec and 1 Jan	Closed	

*On 18-19, 25-26 July & 4 Aug the house will close at 3pm (grounds 4pm) for special events*

◆ **Site location:** 1 mile south of East Cowes.

◆ **Coach parking:** Parking for 20 coaches on site, 200 metres from the entrance.

### ◆ **Prices & Group Discounts valid from 21 March 2008 until 31 March 2009:**

We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group, plus free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group numbers.

Normal admission prices:

House and grounds: £10.00 per adult; £8.00 per concession; £5.00 per child

Grounds only: £6.00 per adult, £4.80 per concession, £3.00 per child

Group of 11 or more paying visitors:

House and grounds: £8.50 per adult; £6.80 per concession; £4.25 per child

Grounds only: £5.10 per adult; £4.08 per concession; £2.55 per child

Carers for visitors with disabilities FREE. English Heritage Members FREE.

If you are paying by cheque, please leave the total amount blank until you arrive. All groups **must** book their visit in advance.

Prices may vary on event days, please reconfirm with the site.

◆ **Guided Tours:** 1<sup>st</sup> Nov – 31<sup>st</sup> Mar 2009: hour-long tours of the House scheduled every 15min from 10am-2.30pm. Pre-booking essential, maximum 20 persons per tour. Please contact us for further details. No group discount on tour prices.

◆ **Guide Books:** Available in English at a cost of £3.99. Pre-order to ensure that your guidebooks are ready and pre-packed for your arrival.

◆ **Duration of Visit:** We advise you to allow 3 hours for your visit between April and October. Duration may be shorter outside these months.

◆ **Disabled Access:** Making our properties accessible to all is very important to us. There is a ramped entrance to the house available and access to the first floor for wheelchair users is available by a lift. *Please note, that while we will endeavour to provide this service throughout our opening times, there may be occasions when wheelchair access to the first floor will not be available.* Please make us aware of the special needs of any member of your group before your arrival so that we can offer assistance.



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- ◆ **Catering:** April to October: Waiter service restaurant serving morning coffee, lunch & afternoon tea. Swiss Cottage tearoom – self-service - serving morning coffee & afternoon tea. Catering also available at reception/ticket office. (contact: Restaurant General Manager, telephone: 01983 298054) Picnics are welcome in the grounds.
- ◆ **Facilities:** Transport to Swiss Cottage (*suitable for wheelchairs*), Shop selling themed gifts & souvenirs. Plant sales. April-Oct: Horse & carriage rides (*additional cost*).
- ◆ **Hospitality:** Osborne House is available for hire for exclusive corporate and private events. Please ring the Hospitality Manager on 01983 203055
- ◆ **Restrictions:** Only assistance dogs admitted. Commercial photography not permitted. No photography, mobile phones or video recording permitted within the House and Swiss Cottage/Museum. Smoking is not permitted within any English Heritage building.
- ◆ **Nearby English Heritage Sites**  
Carisbrooke Castle, Newport, Isle of Wight. Tel: 01983 522 107  
Yarmouth Castle, Yarmouth, Isle of Wight: Tel: 01983 760 678

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