



ENGLISH HERITAGE

*Days out worth
talking about.*

Group Enquiry

Whitby Abbey

Thank you for your interest in organising a group visit to **Whitby Abbey**

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

There's nothing like an "Abbey Habits" guided tour with a costumed guide to bring history to life. As the tours are very popular please book at least one month in advance.

Don't forget to pre-order guidebooks so that we can prepare everything for your group's arrival.

We look forward to welcoming you and your group.

If, after having read this information, you have any other questions

please do not hesitate to call us on

tel: +44 (0)1947 603568, fax: +44 (0)1947 825561

www.english-heritage.org.uk/whitbyabbey



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Group Visit Request / Booking Form

Whitby Abbey

Whitby, North Yorkshire, YO22 4JT, tel: +44 (0)1947 603568, fax: +44 (0)1947 825561

Please note: until you receive a confirmation from us you have not made a booking. You are welcome to call us in advance to check availability.

Tour Reference / Group Name _____

Contact Name _____

Company Name and Address _____

Telephone Number _____

Fax Number _____

E-mail Address _____

Date	Time of Arrival	Estimated number of people visiting					
		Please do not include coach driver and tour leader in the figures.					
		Number of Adults		Number of Concessions		Number of Children	
		Non-members	English Heritage Members	Non-members	English Heritage Members	Non-members	English Heritage Members

Method of transport Name of coach company _____

Cars _____ Please advise the number of cars expected

I would like to book the following (please tick). Prices valid to 31 March 2009 and may vary on events days.

Standard visit: We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers.

Normal admission price: £5.00 adult; £4.00 concession; £2.50 child

Group of 11 or more paying visitors: £4.25 adult; £3.40 concession; £2.13 child.



Group Visit Request / Booking Form

	"Abbey Habits" guided tour with costumed guide, 'Friar Benedict'. ___ adults @ £3.75 ___ concessions @ £3.60 ___ children @ £1.90 (Plus admission as above. No group discounts apply to guided tour prices. Guided tour prices also apply to English Heritage members)
	Guide books x _____ @ £3.99 ready for collection upon arrival

Please also complete page 2 of the form

Booking Form Page 2 of 2

Method of Payment (please tick)	Voucher/ Invoice		Debit Card / Switch	
	Cash		Cheque	
	Credit Card			

For Office Use	Diary		Client	
	Guide		Retail	
	Catering			
Copy of form sent to: Travel Trade Marketing, 3 rd Floor WHS				

It would be helpful if you could supply the following information for us:

1) How did you find out about us? E.g. advert (which one?) recommendation etc.

2) What prompted your visit?

3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES / NO
(please circle as appropriate)

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box

We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box



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Please return your completed form to:
English Heritage Visitor Operations Team
Whitby Abbey
Whitby, North Yorkshire YO22 4JT
tel: +44 (0)1947 603568, fax: +44 (0)1947 825561



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Group Visits Information

Opening Times valid until 31 March 2009

21 Mar-30 Sep	10am-6pm	daily (last admission 5.30pm)
1 Oct-31 Mar	10am-4pm	Thur-Mon (last admission 3.30pm)
24-26 Dec and 1 Jan	Closed	

Site Location

On the cliff top on the east side of Whitby, follow signs to Whitby Abbey. Train: Whitby, half mile

Coach Parking

Coach parking in Abbey Headland Car Park (charge payable). Passengers can be dropped off at front of Visitor Centre or in Abbey Headland Car Park. Please note that the Public Toilets are in the Car Park, there are none available on site.

Prices & Group Discounts valid until 31 March 2009

We offer a 15% discount for groups of 11 or more paying visitors, if one person makes the payment for the group. You also receive one free place for every additional 20 people in your group, plus free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group numbers.

Normal admission price: £5.00 per adult; £4.00 per concession; £2.50 per child
Group of 11 or more paying visitors: £4.25 adult; £3.40 concession; £2.13 child.
Carers for visitors with disabilities FREE. English Heritage Members FREE.

Prices may vary on events days, please reconfirm with the site.

Guided Tours

“Abbey Habits” guided tour with costumed guide, ‘Friar Benedict’.

Duration: 1 hour (after which groups are free to explore the Abbey & Visitor Centre.)

Price: (plus standard admission) £3.75 per adult, £3.60 per concession, £1.90 per child
(charge also applies to English Heritage members)

Minimum size of group is 11, maximum size is 35. No group discount applies to guided tour prices.
Please book at least one month in advance.

Guide Books

Available at a cost of £3.99. Pre-order to ensure that your guidebooks are ready and pre-packed for your arrival.

Duration of Visit

We advise you to allow 1.5 – 2 hours for your visit.

Disabled Access

Lifts are available within the Visitor Centre along with disabled toilet facilities. The Abbey ruins are accessible through a series of ramps. Please make us aware of the special needs of any member of your group before your arrival so that we can offer every assistance.

Catering

There is a tea room adjacent to the site managed by the YHA. Telephone 01947 600557 for booking details.
Picnics are welcome in the grounds of Whitby Abbey.



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Facilities

The Visitor Centre contains exhibits and material which illustrates the history of the area from the Anglo Saxon to the Victorian period. It also contains a shop which has a wide range of gifts and souvenirs. The public toilets are situated in the Abbey Headland Car Park.

Special Events

Whitby Abbey has a variety of special events each year. Please ask for the current programme if you would like to tie in your visit with a special event. Please note that there may be a supplementary charge for larger events.

Restrictions

No smoking, food or drink in the Visitor Centre. No dogs in the Visitor Centre except for Assistance Dogs. No ball games on site.

Nearby English Heritage Sites

Clifford's Tower in York:	Tel: 01904 646 940
Helmsley Castle:	Tel: 01439 770 442
Pickering Castle:	Tel: 01751 474 989
Rievaulx Abbey:	Tel: 01439 798 228
Scarborough Castle:	Tel: 01723 372 451

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