



ENGLISH HERITAGE

*Days out worth  
talking about.*

# Group Enquiry

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## Barnard Castle

Thank you for your interest in organising a group visit to **Barnard Castle**.

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

Don't forget to pre-order guidebooks so that we can prepare everything for your groups' arrival.

We look forward to welcoming you and your group.

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If, after having read this information, you have any other questions

please do not hesitate to call us on:

tel: +44 (0)1833 638212

[www.english-heritage.org.uk/barnardcastle](http://www.english-heritage.org.uk/barnardcastle)



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# Group Visit Request / Booking Form

## Barnard Castle

Castle House, Barnard Castle, County Durham DL12 8PR. Tel: +44 (0)1833 638212

**Please note: until you receive a confirmation from us you have not made a booking. You are welcome to call us in advance to check availability.**

Tour Reference / Group Name \_\_\_\_\_

Contact Name \_\_\_\_\_

Company Name and Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Telephone Number \_\_\_\_\_

Fax Number \_\_\_\_\_

E-mail Address \_\_\_\_\_

Date	Time of Arrival	Estimated number of people visiting					
		Please do not include coach driver and tour leader in the figures.					
		Number of Adults		Number of Concessions		Number of Children	
		Non-members	English Heritage Members	Non-members	English Heritage Members	Non-members	English Heritage Members

Method of transport Name of coach company \_\_\_\_\_

Cars \_\_\_\_\_ Please advise the number of cars expected.

**I would like to book the following (please tick). Prices valid from 01 April 2009 until 31 March 2010 and may vary on events days.**

	<p><b>Standard visit:</b> We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers.</p> <p>Normal admission price: £4.00 per adult; £3.40 per concession; £2.00 per child. Group of 11 or more paying visitors: £3.40 per adult; £2.89 per concession; £1.70 per child.</p>
	Guide books x _____ @ £2.99 ready for collection upon arrival.

Please also complete page 2 of the form



# Group Visit Request / Booking Form

Booking Form Page 2 of 2

Method of Payment (please tick)	Voucher/ Invoice		Debit Card / Switch	
	Cash		Cheque	
	Credit Card			

<b>For Office Use</b>	Diary		Client	
	Guide		Retail	
	Catering			
Copy of form sent to: Travel Trade Marketing, 3 <sup>rd</sup> Floor WHS				

**It would be helpful if you could supply the following information for us:**

1) How did you find out about us? E.g. advert (which one?), recommendation, etc.

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2) What prompted your visit?

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3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES \_\_\_\_ NO \_\_\_\_

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box

We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box

**Please return your completed form to:  
Barnard Castle**

**Castle House, Barnard Castle, County Durham DL12 8PR, tel: +44 (0)833 638212**

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# Group Visit Request / Booking Form

## Group Visits Information

◆ **Opening Times valid from 01 April 2009 to 31 March 2010:**

1 Apr – 30 Sep	10am – 6pm	Daily
1 Oct – 1 Nov	10am – 4pm	Daily
2 Nov – 31 Mar	10am – 4pm	Thu – Mon
24 – 26 Dec & 1 Jan	Closed	

- ◆ **Site Location:** The Castle of Barnard Castle is located in the centre of town; free coach parking is only a 5 minute walk from the castle which is located in the main car park. Barnard Castle is located 12miles west of Scotch Corner off the A1 onto the A66.

- ◆ **Coach Parking:** Free coach parking spaces in main car park.

- ◆ **Prices & Group Discounts:** We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group, plus free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group numbers.

Normal admission price: £4.00 per adult; £3.40 per concession; £2.00 per child.

Group of 11 or more paying visitors: £3.40 per adult; £2.89 per concession; £1.70 per child.

Carers for visitors with disabilities FREE. English Heritage Members FREE.

- ◆ **Guide Books:** Available in English at a cost of £2.99. Pre-order to ensure that your guidebooks are ready and pre-packed for your arrival.

- ◆ **Duration of Visit:** We advice you to allow approximately 45 minutes.

- ◆ **Disabled Access:** Most of the castle is accessible to the disabled, disabled toilets on site and also a drop off point at the main gate. Please make us aware of the special needs of any member of your group before your arrival so that we can offer every assistance.

- ◆ **Catering:** Cold drinks, coffee and ice cream available in the shop. Picnics are welcome in the grounds.

- ◆ **Facilities:** Shop.

◆ **Nearby English Heritage Sites:**

Middleham Castle Tel: 01969 623899

Richmond Castle Tel: 01748 822493

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