



ENGLISH HERITAGE

Days out worth
talking about.

Group Enquiry

Byland Abbey

Thank you for your interest in organising a group visit to **Byland Abbey**.

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

Don't forget to pre-order guidebooks so that we can prepare everything for your group's arrival.

We look forward to welcoming you and your group.

If, after having read this information, you have any other questions

please do not hesitate to contact us on:

tel: +44 (0)1347 868614

www.english-heritage.org.uk/bylandabbey



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Group Visit Request / Booking Form

Byland Abbey

Coxwold, North Yorkshire YO61 4BD tel: +44(0)1347 868614

Please note: until you receive a confirmation from us you have not made a booking.
You are welcome to call us in advance to check availability.

Tour Reference / Group Name _____

Contact Name _____

Company Name and Address _____

Telephone Number _____

Fax Number _____

E-mail Address _____

Date	Time of Arrival	Estimated number of people visiting					
		Please do not include coach driver and tour leader in the figures.					
		Number of Adults		Number of Concessions		Number of Children	
		Non-members	English Heritage Members	Non-members	English Heritage Members	Non-members	English Heritage Members

Method of transport Name of coach company _____

Cars _____ Please advise the number of cars expected.

I would like to book the following (please tick). Prices valid from 1 April 2009 to 31 March 2010 and may vary on event days.

	<p>Standard visit: We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers.</p> <p>Normal admission price: £4.00 per adult; £3.40 per concession; £2.00 per child. Group of 11 or more paying visitors: £3.40 per adult; £2.89 per concession; £1.70 per child.</p>
	Guide books x _____ @ £3.50 ready for collection upon arrival.
	<p>Guided tour of the site includes admission to site, tour and a cream tea in The Abbey Inn.</p> <p>Adults x _____ @ £7.50 Concessions x _____ @ £7.00 Child x _____ @ £6.50</p>



Group Visit Request / Booking Form

Booking Form Page 2 of 2

Method of Payment (please tick)	Voucher/ Invoice		Debit Card / Switch	
	Cash		Cheque	
	Credit Card			

For Office Use	Diary		Client	
	Guide		Retail	
	Catering			
Copy of form sent to: Travel Trade Marketing, 3 rd Floor WHS				

It would be helpful if you could supply the following information for us:

1) How did you find out about us? E.g. advert (which one?) recommendation etc.

2) What prompted your visit?

3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES_____ NO _____

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box

We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box

**Please return your completed form to:
Byland Abbey**

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Group Visits Information

◆ **Opening Times valid from 1 April 2009 to 31 March 2010:**

1 Apr – 30 Sep	11am – 6pm	Wed – Sun
1 Oct – 31 Mar	Closed	

Site Location: Off the A19, south of Thirsk to Hushwaite, then on to Coxwold and then 1 mile on to Byland. From Helmsley head out to Sutton Bank on the A170 for 3 miles. Turn left for Wass and then the site is about 1 mile on from there.

◆ **Coach Parking:** there is limited parking available at The Abbey Inn car park.

◆ **Prices & Group Discounts valid from 1 April 2009 to 31 March 2010:** We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group, plus free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group numbers.

Normal admission price: £4.00 per adult; £3.40 per concession; £2.00 per child.

Group of 11 or more paying visitors: £3.40 per adult; £2.89 per concession; £1.70 per child.

Carers for visitors with disabilities FREE. English Heritage Members FREE.

Prices may vary on event days, please reconfirm with the site.

◆ **Guided Tours:** A tour of the site will allow you to see the spectacular ruins of Byland Abbey and uncover day-to-day activities of the Cistercian monks who founded this 12th-century abbey. You are then invited over the road to enjoy a pot of tea and freshly baked scones, Yorkshire cream and homemade jam at The Abbey Inn. The tour lasts for about 1 ½ hours and costs £7.50 per adult; £7.00 per concession; £6.50 per child. Please note the tour price includes entry to the site, the tour and the cream tea. The group must have a minimum of 11 people but a maximum of 50. Pre-booking is required, please call either Byland Abbey on 01347 868614 or The Abbey Inn on 01347 868204 to book.

◆ **Guide Books:** Available at a cost of £3.50. Pre-order to ensure that your guidebooks are ready and pre-packed for your arrival.

◆ **Duration of Visit:** We advise you to allow at least 1 hour for your visit. If you are doing the guided tour please allow an extra 30 minutes to 1 hour for your visit.

◆ **Disabled Access:** Parking is about 70 metres from the site entrance (parking is behind The Abbey Inn) but only about 20 metres from the smaller car park. The main car park has loose gravel and disabled visitors may be dropped off at the entrance gate but beware of the passing cars. Access to the abbey and grounds is via smooth grass. Staff will advise wheelchair users of a route around the ruins which avoids steps. Please note that in wet weather some of the grass areas may become marshy. There is an accessible toilet in the main car park which is reached via a small concrete ramp and the museum has 1 step to enter it. The Abbey Inn has level access and also has outdoor tables and chairs. Please make us aware of the special needs of any member of your group before your arrival so that we can offer every assistance.

◆ **Catering:** The Abbey Inn seats 85 people and has waiter service. It offers traditional a la carte meals and bar snacks. To book please call 01347 868204. Picnics are welcome in the grounds of the abbey.



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- ◆ **Facilities:** Museum on site.
- ◆ **Restrictions:** Dogs are allowed on site only if on a lead and they are not allowed into The Abbey Inn. No Smoking is allowed on site.
- ◆ **Nearby English Heritage Sites:**

Helmsley Castle	Tel: 01439 770442
Rievaulx Abbey	Tel: 01439 798228

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