



ENGLISH HERITAGE
*Days out worth
talking about.*

Group Enquiry

Castle Acre Priory

Thank you for your interest in organising a group visit to **Castle Acre Priory**.

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

Don't forget to pre-order guidebooks so that we can prepare everything for your group's arrival.

We look forward to welcoming you and your group.

If, after having read this information, you have any other questions

please do not hesitate to contact us on:

tel: +44 (0)1760 755394, fax: +44(0)1760 755594

www.english-heritage.org.uk/castleacrepriory



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Group Visit Request / Booking Form

Castle Acre Priory

Stocks Green, Castle Acre, King's Lynn, Norfolk PE32 2XD tel: +44(0)1760 455394, fax: +44(0)1760 755594

**Please note: until you receive a confirmation from us you have not made a booking.
You are welcome to call us in advance to check availability.**

Tour Reference / Group Name _____

Contact Name _____

Company Name and Address _____

Telephone Number _____

Fax Number _____

E-mail Address _____

Date	Time of Arrival	Estimated number of people visiting					
		Please do not include coach driver and tour leader in the figures.					
		Number of Adults		Number of Concessions		Number of Children	
		Non-members	English Heritage Members	Non-members	English Heritage Members	Non-members	English Heritage Members

Method of transport Name of coach company _____

Cars _____ Please advise the number of cars expected.

I would like to book the following (please tick). Prices valid from 1 April 2009 to 31 March 2010 and may vary on event days.

	<p>Standard visit: We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers.</p> <p>Normal admission price: £5.00 per adult; £4.30 per concession; £2.50 per child. Group of 11 or more paying visitors: £4.25 per adult; £3.66 per concession; £2.13 per child.</p>
	Guide books x _____ @ £3.50 ready for collection upon arrival.
	Audio guide x _____. Free of charge but subject to availability.

Please also complete page 2



Group Visit Request / Booking Form

Booking Form Page 2 of 2

Method of Payment (please tick)	Voucher/ Invoice		Debit Card / Switch	
	Cash		Cheque	
	Credit Card			

For Office Use	Diary		Client	
	Guide		Retail	
	Catering			
Copy of form sent to: Travel Trade Marketing, 3 rd Floor WHS				

It would be helpful if you could supply the following information for us:

1) How did you find out about us? E.g. advert (which one?) recommendation etc.

2) What prompted your visit?

3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES_____ NO _____

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box

We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box

Please return your completed form to:

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Group Visits Information

◆ **Opening Times valid from 1 April 2009 to 31 March 2010:**

1 Apr – 30 Jun	10am – 5pm	Daily
1 Jul – 31 Aug	10am – 6pm	Daily
1 – 30 Sep	10am – 5pm	Daily
1 Oct – 31 Mar	10am – 4pm	Thu – Mon
24 – 26 Dec 7 1 Jan	Closed	

Site Location: ¼ mile west of village of Castle Acre, 5 miles north of Swaffham off the A1065.

◆ **Coach Parking:** there are coach parking spaces on site.

◆ **Prices & Group Discounts valid from 1 April 2009 to 31 March 2010:** We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group, plus free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group numbers.

Normal admission price: £5.00 per adult; £4.30 per concession; £2.50 per child.

Group of 11 or more paying visitors: £4.25 per adult; £3.66 per concession; £2.13 per child.

Carers for visitors with disabilities FREE. English Heritage Members FREE.

◆ **Guided Tours:** Audio guides are available free if charge, but are subject to availability.

◆ **Guide Books:** Available at a cost of £3.50. Pre-order to ensure that your guidebooks are ready and pre-packed for your arrival.

◆ **Duration of Visit:** We advise you to allow at least 1 ½ hours for your visit.

◆ **Disabled Access:** Disabled parking is available beside the on site shop, 100 metres from the property. Access to the priory is via about 100 metres of smooth grass, tarmac path and slope. The ground floor of the ruins is on level short grass. Prior's lodging is accessed by a narrow spiral staircase. However there is an audio visual of this in the exhibition hall. The grounds are accessed via grass paths but the herb garden has tiled paths. This is accessed via a slope from the grounds. The audio guide comes with a hearing loop for the hard of hearing. The on site toilets are not accessible to wheelchairs and are located 50 metres from the entrance with a step to access them. The exhibition has level access and so does the shop but this has steps inside it. Please make us aware of the special needs of any member of your group before your arrival so that we can offer every assistance.

◆ **Catering:** Hot drinks, soft drinks, snacks and ice creams are available from the sop. Picnics are welcome in the grounds.

◆ **Facilities:** Shop and exhibition hall which are both accessible, but the shop does have steps inside it. Toilets which are not accessible to wheelchairs as there is a step to access them.

◆ **Restrictions:** **Dogs** are allowed on site if on a lead and in the grounds only. **No Commercial Photography** is allowed on site. **No Smoking** is allowed on site.



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◆ **Nearby English Heritage Sites:**

Castle Acre Castle

Castle Acre Bailey Gate

Castle Rising Castle Tel: 01553 631330

Grime's Graves Tel: 01842 810656

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