



ENGLISH HERITAGE

Days out worth  
talking about.

# Group Enquiry

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## Clifford's Tower

Thank you for your interest in organising a group visit to **Clifford's Tower**.

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

Don't forget to pre-order guidebooks so that we can prepare everything for your group's arrival.

We look forward to welcoming you and your group.

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If, after having read this information, you have any other questions

please do not hesitate to contact us on:

tel: +44 (0)1904 646940

[www.english-heritage.org.uk/cliffordstower](http://www.english-heritage.org.uk/cliffordstower)



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# Group Visit Request / Booking Form

## Clifford's Tower

Tower Street, York, North Yorkshire YO1 9SA tel: +44(0)1604 646940

Please note: until you receive a confirmation from us you have not made a booking.  
You are welcome to call us in advance to check availability.

Tour Reference / Group Name \_\_\_\_\_

Contact Name \_\_\_\_\_

Company Name and Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Telephone Number \_\_\_\_\_

Fax Number \_\_\_\_\_

E-mail Address \_\_\_\_\_

Date	Time of Arrival	Estimated number of people visiting					
		Please do not include coach driver and tour leader in the figures.					
		Number of Adults		Number of Concessions		Number of Children	
		Non-members	English Heritage Members	Non-members	English Heritage Members	Non-members	English Heritage Members

Method of transport Name of coach company \_\_\_\_\_

Cars \_\_\_\_\_ Please advise the number of cars expected.

**I would like to book the following (please tick). Prices valid from 1 April 2009 to 31 March 2010 and may vary on event days.**

	<p><b>Standard visit:</b> We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers.</p> <p>Normal admission price: £3.50 per adult; £3.00 per concession; £1.80 per child. Group of 11 or more paying visitors: £2.98 per adult; £2.55 per concession; £1.53 per child.</p>
	Guide books x _____ @ £3.99 ready for collection upon arrival.
	<p>Guided Tour: The Hidden History of Clifford's Tower.</p> <p>Adults x _____ @ £1.50 Concessions x _____ @ £1.20 Children x _____ @ £0.70</p>

Please also complete page 2



# Group Visit Request / Booking Form

Booking Form Page 2 of 2

Method of Payment (please tick)	Voucher/ Invoice		Debit Card / Switch	
	Cash		Cheque	
	Credit Card			

<b>For Office Use</b>	Diary		Client	
	Guide		Retail	
	Catering			
Copy of form sent to: Travel Trade Marketing, 3 <sup>rd</sup> Floor WHS				

**It would be helpful if you could supply the following information for us:**

1) How did you find out about us? E.g. advert (which one?) recommendation etc.

2) What prompted your visit?

3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES\_\_\_\_\_ NO \_\_\_\_\_

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box

We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box

**Please return your completed form to:  
Clifford's Tower**

**Tower Street, York, North Yorkshire, tel: +44 (0)1904 646940**

**[www.english-heritage.org.uk/cliffordstower](http://www.english-heritage.org.uk/cliffordstower)**



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## Group Visits Information

### ◆ **Opening Times valid from 1 April 2009 to 31 March 2010:**

1 Apr – 30 Sep	10am – 6pm	Daily
1 Oct – 1 Nov	10am – 5pm	Daily
2 Nov – 31 Mar	10am – 4pm	Daily
24 – 26 Dec & 1 Jan	Closed	

◆ **Site Location:** In York city centre, adjacent to the Castle Museum and Courthouse.

◆ **Coach Parking:** Coaches can drop off and pick up outside the site. They can park in the Barbican car park, which is about a 5 minute walk away.

◆ **Prices & Group Discounts valid from 1 April 2009 to 31 March 2010:** We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group, plus free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group numbers.

Normal admission price: £3.50 per adult; £3.00 per concession; £1.80 per child.

Group of 11 or more paying visitors: £2.98 per adult; £2.55 per concession; £1.53 per child.

Carers for visitors with disabilities FREE. English Heritage Members FREE.

Prices may vary on event days, please reconfirm with the site.

◆ **Guided Tours:** The Hidden History of Clifford's Tower Tour is available at a cost of £1.50 per adult; £1.20 per concession; £0.70 per child. Please contact the site to confirm prices and all tours must be pre-booked.

◆ **Guide Books:** Available at a cost of £3.99. Pre-order to ensure that your guidebooks are ready and pre-packed for your arrival.

◆ **Duration of Visit:** We advise you to allow at least 30 minutes for your visit. If you are doing the guided tour we recommend that you allow at least 45 minutes – 1 hour for your visit.

◆ **Disabled Access:** The tower has 55 entrance steps, uneven surfaces and hazardous walkways so is not suitable for wheelchair users. There is a tactile model with Braille captions in the courtyard. Please make us aware of the special needs of any member of your group before your arrival so that we can offer every assistance.

◆ **Facilities:** Shop and information point on site.

◆ **Restrictions:** **No Dogs** are allowed on site only if on a lead. **No Smoking** is allowed on site. **No Commercial Photography** without prior permission from English Heritage. **No Under 16's** are allowed on site without an adult.

### ◆ **Nearby English Heritage Sites:**

Helmsley Castle Tel: 01439 770442

Pickering Castle Tel: 01751 474989

Rievaulx Abbey Tel: 01439 798228

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