



ENGLISH HERITAGE

*Days out worth
talking about.*

Group Enquiry

Deal Castle

Thank you for your interest in organising a group visit to **Deal Castle**.

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

Don't forget to pre-order guidebooks so that we can prepare everything for your group's arrival.

We look forward to welcoming you and your group.

If, after having read this information, you have any other questions

please do not hesitate to contact us on:

tel & fax: +44 (0)1304 372762

www.english-heritage.org.uk/dealcastle



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Group Visit Request / Booking Form

Deal Castle

Victoria Road, Deal, Kent CT14 7BA tel & fax: +44(0)1304 372726

Please note: until you receive a confirmation from us you have not made a booking. You are welcome to call us in advance to check availability.

Tour Reference / Group Name _____

Contact Name _____

Company Name and Address _____

Telephone Number _____

Fax Number _____

E-mail Address _____

| Date | Time of Arrival | Estimated number of people visiting | | | | | |
|------|-----------------|--|--------------------------|-----------------------|--------------------------|--------------------|--------------------------|
| | | Please do not include coach driver and tour leader in the figures. | | | | | |
| | | Number of Adults | | Number of Concessions | | Number of Children | |
| | | Non-members | English Heritage Members | Non-members | English Heritage Members | Non-members | English Heritage Members |
| | | | | | | | |

Method of transport Name of coach company _____

Cars _____ Please advise the number of cars expected.

I would like to book the following (please tick). Prices valid from 1 April 2009 to 31 March 2010 and may vary on event days.

| | |
|--|--|
| | <p>Standard visit: We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers.</p> <p>Normal admission price: £4.30 per adult; £3.70 per concession; £2.20 per child. Group of 11 or more paying visitors: £3.67 per adult; £3.15 per concession; £2.30 per child.</p> |
| | Guide books x _____ @ £2.99 ready for collection upon arrival. |
| | Guided Tour of Site x _____ people. Free of charge. MUST BE PRE-BOOKED. |

Please also complete page 2



Group Visit Request / Booking Form

Booking Form Page 2 of 2

| | | | | |
|------------------------------------|------------------|--|---------------------|--|
| Method of Payment (please tick) | Voucher/ Invoice | | Debit Card / Switch | |
| | Cash | | Cheque | |
| | Credit Card | | | |

| | | | | |
|---|----------|--|--------|--|
| For Office Use | Diary | | Client | |
| | Guide | | Retail | |
| | Catering | | | |
| Copy of form sent to: Travel Trade Marketing, 3 rd Floor WHS | | | | |

It would be helpful if you could supply the following information for us:

1) How did you find out about us? E.g. advert (which one?) recommendation etc.

2) What prompted your visit?

3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES_____ NO _____

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box

We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box

**Please return your completed form to:
Deal Castle**

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Group Visits Information

◆ **Opening Times valid from 1 April 2009 to 31 March 2010:**

1 Apr – 30 Sep 10am – 6pm Daily (Closes at 5pm on Saturdays)

1 Oct – 31 Mar Closed

◆ **Site Location:** Located on the coast SW of Deal town centre on A258. Junction 13 off M20 or from M2 to Deal. Nearest train station is Deal which is ½ mile from the castle.

◆ **Coach Parking:** No coach parking on site. Drop off outside the Castle and park on sea front 10 minutes walk away.

◆ **Prices & Group Discounts valid from 1 April 2009 to 31 March 2010:** We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group, plus free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group numbers.

Normal admission price: £4.30 per adult; £3.70 per concession; £2.20 per child.

Group of 11 or more paying visitors: £3.67 per adult; £3.15 per concession; £2.30 per child.

Carers for visitors with disabilities FREE. English Heritage Members FREE.

Prices may vary on event days, please reconfirm with the site.

◆ **Guided Tours:** Guided tours on request but they must be pre-booked. Audio Guides are available in the following languages; English; French; German; Dutch.

◆ **Guide Books:** Available at a cost of £2.99. Pre-order to ensure that your guidebooks are ready and pre-packed for your arrival.

◆ **Duration of Visit:** We advise you to allow at least 1 hour for your visit.

◆ **Disabled Access:** Wheelchair access to ground floor only. Please make us aware of the special needs of any member of your group before your arrival so that we can offer every assistance.

◆ **Catering:** Light refreshments are available and picnics are welcome in the grounds.

◆ **Facilities:** Shop and exhibition in the basement.

◆ **Hospitality:** Available for corporate events and private hire. Licensed for civil wedding ceremonies. For more details please phone 01304 209889.

◆ **Restrictions:** **No Dogs** are allowed on the site and **No Smoking** is permitted on the site.

◆ **Nearby English Heritage Sites:**

Dover Castle Tel: 01304 211067

Walmer Castle Tel: 01304 364288

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