



ENGLISH HERITAGE

Days out worth
talking about.

Group Enquiry

Framlingham Castle

Thank you for your interest in organising a group visit to **Framlingham Castle**.

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

Don't forget to pre-order guidebooks so that we can prepare everything for your group's arrival.

We look forward to welcoming you and your group.

If, after having read this information, you have any other questions

please do not hesitate to contact us on:

tel: +44 (0)17028 724189

www.english-heritage.org.uk/framlinghamcastle



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Group Visit Request / Booking Form

Framlingham Castle

Framlingham, Suffolk IP13 9BP tel: +44(0)1728 724189

Please note: until you receive a confirmation from us you have not made a booking. You are welcome to call us in advance to check availability.

Tour Reference / Group Name _____

Contact Name _____

Company Name and Address _____

Telephone Number _____

Fax Number _____

E-mail Address _____

Date	Time of Arrival	Estimated number of people visiting					
		Please do not include coach driver and tour leader in the figures.					
		Number of Adults		Number of Concessions		Number of Children	
		Non-members	English Heritage Members	Non-members	English Heritage Members	Non-members	English Heritage Members

Method of transport Name of coach company _____

Cars _____ Please advise the number of cars expected.

I would like to book the following (please tick). Prices valid from 1 April 2009 to 31 March 2010 and may vary on event days.

	<p>Standard visit: We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers.</p> <p>Normal admission price: £5.70 per adult; £4.80 per concession; £2.90 per child. Group of 11 or more paying visitors: £4.85 per adult; £4.08 per concession; £2.47 per child.</p>
	Guide books x _____ @ £3.99 ready for collection upon arrival.
	Audio guides x _____. Free of charge but subject to availability.

Please also complete page 2



Group Visit Request / Booking Form

Booking Form Page 2 of 2

Method of Payment (please tick)	Voucher/ Invoice		Debit Card / Switch	
	Cash		Cheque	
	Credit Card			

For Office Use	Diary		Client	
	Guide		Retail	
	Catering			
Copy of form sent to: Travel Trade Marketing, 3 rd Floor WHS				

It would be helpful if you could supply the following information for us:

1) How did you find out about us? E.g. advert (which one?) recommendation etc.

2) What prompted your visit?

3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES_____ NO _____

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box

We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box

**Please return your completed form to:
Framlingham Castle**

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Group Visits Information

◆ **Opening Times valid from 1 April 2009 to 31 March 2010:**

1 Apr – 30 Jun	10am – 5pm	Daily
1 Jul – 31 Aug	10am – 6pm	Daily
1 Sep – 1 Nov	10am – 5pm	Daily
2 Nov – 31 Mar	10am – 4pm	Thu – Mon
24 – 26 Dec & 1 Jan	Closed	

Please note the site may close early if an event is booked; please contact the site in advance for details.

Site Location: Signposted off the A12 and A14. Framlingham is situated off the B1116. The castle can also be reached from the popular A1120 tourist route.

◆ **Coach Parking:** arrangements for coach parking can be made, provided the site is notified in advance.

◆ **Prices & Group Discounts valid from 1 April 2009 to 31 March 2010:** We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group, plus free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group numbers.

Normal admission price: £5.70 per adult; £4.80 per concession; £2.90 per child.

Group of 11 or more paying visitors: £4.85 per adult; £4.08 per concession; £2.47 per child.

Carers for visitors with disabilities FREE. English Heritage Members FREE.

Prices may vary on event days, please reconfirm with the site.

◆ **Guided Tours:** Audio guides in English are available free of charge but are subject to availability.

◆ **Guide Books:** Available at a cost of £3.99. Pre-order to ensure that your guidebooks are ready and pre-packed for your arrival.

◆ **Duration of Visit:** We advise you to allow at least 2 hours for your visit.

◆ **Disabled Access:** parking near to the entrance can be arranged for disabled visitors but needs to be arranged in advance. All the ground floor areas within the castle walls are level compacted gravel surfaces. But there are steep spiral stairs to the upper floors and wall walk. The exhibition is in the Poorhouse and has level access. The audio guide comes with a hearing loop for the hard of hearing and there are 2 wheelchairs available on site. The toilets are not accessible to wheelchair users as there are steps to access them. The shop has level access. Please make us aware of the special needs of any member of your group before your arrival so that we can offer every assistance.

◆ **Catering:** There is no catering on site.

◆ **Facilities:** Exhibition and shop which both have level access. The on site toilets are not accessible to wheelchairs and have steps to access them.

◆ **Hospitality:** For more information please contact the Hospitality Team on 020 7973 3494.



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- ◆ **Special Events:** Framlingham Castle has a variety of special events each year. Please ask for the current programme if you would like to tie in your visit with an event.
- ◆ **Restrictions:** Dogs are allowed on site only if on a lead and in the grounds only. **No Smoking** is allowed on site.
- ◆ **Nearby English Heritage Sites:**
Orford Castle Tel: 01394 450472
Saxtead Green Post Mill Tel: 01728 685789

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