



ENGLISH HERITAGE

*Days out worth
talking about.*

Group Enquiry

Goodrich Castle

Thank you for your interest in organising a group visit to **Goodrich Castle**.

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

Don't forget to pre-order guidebooks so that we can prepare everything for your group's arrival.

We look forward to welcoming you and your group.

If, after having read this information, you have any other questions

please do not hesitate to contact us on:

tel: +44 (0)1600 890538

www.english-heritage.org.uk/goodrich



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Group Visit Request / Booking Form

Goodrich Castle

Ross-on-Wye, Herefordshire HR9 6HY tel: +44(0)1600 890538

Please note: until you receive a confirmation from us you have not made a booking. You are welcome to call us in advance to check availability.

Tour Reference / Group Name _____

Contact Name _____

Company Name and Address _____

Telephone Number _____

Fax Number _____

E-mail Address _____

Date	Time of Arrival	Estimated number of people visiting					
		Please do not include coach driver and tour leader in the figures.					
		Number of Adults		Number of Concessions		Number of Children	
		Non-members	English Heritage Members	Non-members	English Heritage Members	Non-members	English Heritage Members

Method of transport Name of coach company _____

Cars _____ Please advise the number of cars expected.

I would like to book the following (please tick). Prices valid from 1 April 2009 to 31 March 2010 and may vary on event days.

<input type="checkbox"/>	Standard visit: We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers. Normal admission price: £5.20 per adult; £4.40 per concession; £2.60 per child. Group of 11 or more paying visitors: £4.42 per adult; £3.74 per concession; £2.21 per child.
<input type="checkbox"/>	Guide books x _____ @ £3.50 ready for collection upon arrival.
<input type="checkbox"/>	Guided tour of site x _____ @ £30.00 per group plus normal admission. Subject to availability and must be pre-booked.
<input type="checkbox"/>	Audio guide x _____. Free of charge but subject to availability.
<input type="checkbox"/>	Café booking:

Please also complete page 2



Group Visit Request / Booking Form

Booking Form Page 2 of 2

Method of Payment (please tick)	Voucher/ Invoice		Debit Card / Switch	
	Cash		Cheque	
	Credit Card			

For Office Use	Diary		Client	
	Guide		Retail	
	Catering			
Copy of form sent to: Travel Trade Marketing, 3 rd Floor WHS				

It would be helpful if you could supply the following information for us:

1) How did you find out about us? E.g. advert (which one?) recommendation etc.

2) What prompted your visit?

3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES_____ NO _____

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box

We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box

**Please return your completed form to:
Goodrich Castle**

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Group Visits Information

◆ **Opening Times valid from 1 April 2009 to 31 March 2010:**

1 Apr – 30 Jun	10am – 5pm	Daily
1 Jul – 31 Aug	10am – 6pm	Daily
1 Sep – 1 Nov	10am – 5pm	Daily
2 Nov – 28 Feb	10am – 4pm	Wed – Sun
1 – 31 Mar	10am – 5pm	Daily
24 – 26 Dec & 1 Jan	Closed	

Site Location: 5 miles from Ross-on-Wye off the A40.

- ◆ **Coach Parking:** There is free coach parking in the lower car park for coaches, take the left fork when entering the car park.
- ◆ **Prices & Group Discounts valid from 1 April 2009 to 31 March 2010:** We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group, plus free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group numbers.

Normal admission price: £5.20 per adult; £4.40 per concession; £2.60 per child.

Group of 11 or more paying visitors: £4.42 per adult; £3.74 per concession; £2.21 per child.

Carers for visitors with disabilities FREE. English Heritage Members FREE.

Prices may vary on event days, please reconfirm with the site.

- ◆ **Guided Tours:** Tours of the site are available at a cost of £30.00 per group plus normal admission with a minimum of 11 people and a maximum of 40 people. The tour lasts for about 45 minutes and must be pre-booked. Free audio guides are available in English which last for about 45 minutes, but are subject to availability.
- ◆ **Guide Books:** Available at a cost of £3.50. Pre-order to ensure that your guidebooks are ready and pre-packed for your arrival.
- ◆ **Duration of Visit:** We advise you to allow at least 1 hour for your visit.
- ◆ **Disabled Access:** Accessible parking is adjacent to the visitor centre in the car park and is about 330 metres from the castle. There are 2 bays available about 100 metres from the entrance. There are many steps up to the courtyard and Great Hall. The upper floors are reached via steep stairs, some spiralled and access to the chapel is via 1 step. The grounds are accessed via steps and gravel or paved paths. The Audio guide comes with a hearing loop for the hard of hearing. There is an accessible toilet available in the new visitor centre. The café is accessible and there are benches outside it which are wheelchair friendly. Please make us aware of the special needs of any member of your group before your arrival so that we can offer every assistance.
- ◆ **Catering:** The café has lovely views of the picturesque surroundings and serves a fine selection of light refreshments made from locally sourced Herefordshire ingredients. It is recommended that groups pre-book; call the site for more information and to book.
- ◆ **Facilities:** Shop, toilets and visitor centre which are all accessible.



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◆ **Restrictions:** Dogs are allowed on site if on a lead and in the grounds only.

◆ **Nearby English Heritage Sites:**

Witley Court Tel: 01588 672544

Stokesay Castle Tel: 01952 727466

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