



ENGLISH HERITAGE

*Days out worth
talking about.*

Group Enquiry

Osborne House and Gardens

Thank you for your interest in organising a group visit to **Osborne House and Gardens**.

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

There's nothing like a guided tour with one of our expert English Heritage staff or guides to bring a historic property to life. As the tours are very popular please book at least one month in advance.

Don't forget to pre-order guidebooks so that we can prepare everything for your group's arrival.

We look forward to welcoming you and your group.

If, after having read this information, you have any other questions

please do not hesitate to contact us on

tel: +44 (0)1983 200022, fax: +44 (0)1983 281380

www.english-heritage.org.uk/osbornehouse



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Group Visit Request / Booking Form

Osborne House

York Avenue, East Cowes, Isle of Wight PO32 6JX, tel: +44(0)1983 200022, fax: +44(0)1983 281380

Please note: until you receive a confirmation from us you have not made a booking. You are welcome to call us in advance to check availability.

Tour Reference / Group Name _____

Contact Name _____

Company Name and Address _____

Telephone Number _____

Fax Number _____

E-mail Address _____

| Date | Time of Arrival and Departure | Estimated number of people visiting | | | | | |
|------|-------------------------------|--|--------------------------|-----------------------|--------------------------|--------------------|--------------------------|
| | | Please do not include coach driver and tour leader in the figures. | | | | | |
| | | Number of Adults | | Number of Concessions | | Number of Children | |
| | | Non-members | English Heritage Members | Non-members | English Heritage Members | Non-members | English Heritage Members |
| | | | | | | | |

Method of transport Name of coach company _____

Cars _____ Please advise the number of cars expected

I would like to book the following (please tick). Prices valid from 01 April 2009 until 31 March 2010 and may vary on events days.

Standard visit: We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers.

House & Grounds - Normal admission price: £10.20 per adult; £8.70 per concession; £5.10 per child. Group of 11 or more paying visitors: £8.67 per adult; £7.40 per concession; £4.34 per child.

Grounds Only - Normal admission price: £8.40 per adult; £7.20 per concession; £4.20 per child. Group of 11 or more paying visitors: £7.14 per adult; £6.12 per concession; £3.57 per child.

At Home at Osborne Tour x _____ @ £5.00 per person + normal admission. Available between 2pm – 4pm only, minimum 11 people. £350 per group + normal admission. After the house closes for the day. (No group discount available on tours).

Guide books x _____ @ £3.99 ready for collection upon arrival.



Group Visit Request / Booking Form

Booking Form Page 2 of 2

| | | | | |
|------------------------------------|------------------|--|---------------------|--|
| Method of Payment (please tick) | Voucher/ Invoice | | Debit Card / Switch | |
| | Cash | | Cheque | |
| | Credit Card | | | |

| | | | | |
|---|----------|--|--------|--|
| For Office Use | Diary | | Client | |
| | Guide | | Retail | |
| | Catering | | | |
| Copy of form sent to: Travel Trade Marketing, 3 rd Floor WHS | | | | |

It would be helpful if you could supply the following information for us:

1) How did you find out about us? E.g. advert (which one?) recommendation etc.

2) What prompted your visit?

3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES _____ NO _____

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box

We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box

Please return your completed form to:

Osborne House

East Cowes, Isle of Wight PO32 6JX, tel: +44 (0)1983 200022, fax: +44 (0)1983 281380

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Group Visits Information

◆ **Opening Times valid from 1 April 2009 to 31 March 2010:**

| | | |
|---------------------|------------|---|
| 1 Apr – 30 Sep | 10am – 6pm | Daily (House closes at 5pm) |
| 1 Oct – 1 Nov | 10am – 4pm | Daily |
| 4 Nov – 31 Mar | 10am – 4pm | Wed – Sun (Pre-booked guided tours. Last tour 2.30pm) |
| 24 – 26 Dec & 1 Jan | Closed | |

Christmas Tour Season is 18th November until 3rd January.

The site may close early for special events on occasional days in July and August.

Site Location: 1 mile south of East Cowes.

◆ **Coach Parking:** Parking for 20 coaches on site, 200 metres from the entrance.

◆ **Prices & Group Discounts valid from 1 April 2009 to 31 March 2010:** We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group, plus free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group numbers.

House & Grounds –

Normal admission price: £10.20 per adult; £8.70 per concession; £5.10 per child.

Group of 11 or more paying visitors: £8.67 per adult; £7.40 per concession; £4.34 per child.

Grounds Only –

Normal admission price: £8.40 per adult; £7.20 per concession; £4.20 per child.

Group of 11 or more paying visitors: £7.14 per adult; £6.12 per concession; £3.57 per child.

Carers for visitors with disabilities FREE. English Heritage Members FREE.

Prices may vary on event days, please reconfirm with the site.

◆ **Guided Tours:**

At Home at Osborne Tour: (1 Apr – 1 Nov)

Normal admission plus £5.00 per person. Only available 2pm – 4pm and requires a minimum of 11 people.

Normal admission plus £350 per group. After the house closes for the day and requires a minimum of 11 people.

4 Nov – 31 Mar: (Tour with expert guide as standard)

1 hour long tours of Osborne House run every 15 minutes from 10am – 2.30pm. There is a maximum of 20 people per tour so booking is essential.

Please contact the site for further details on the tours. Please note that there is no group discount on tours.

◆ **Guide Books:** Available in English at a cost of £3.99. Pre-order to ensure that your guidebooks are ready and pre-packed for your arrival.

◆ **Duration of Visit:** We advise you to allow at least 3 hours for your visit if you are visiting from April until October. The length of your visit may be shorter outside of these months.



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- ◆ **Disabled Access:** There is a ramped entrance to the house and access to the first floor for wheelchair users by lift. There may be occasions when wheelchair access to the first floor is not available. The museum at the Swiss Cottage and the grounds are accessible. Transport to Swiss Cottage can be arranged which is suitable for wheelchairs. Please make us aware of the special needs of any member of your group before your arrival so that we can offer every assistance.
- ◆ **Catering:** April to October there is a waiter service restaurant. This serves morning coffee, lunch and afternoon tea. The Swiss Cottage Refreshment Stop (April to October) is self-service for morning coffee and afternoon tea. Catering is also available at the reception/ticket office. Contact the Restaurant General Manager on 01983 298052 for more information. Picnics are welcome in the grounds.
- ◆ **Facilities:** The shop is open as per site and there are toilets on site.
- ◆ **Hospitality:** Contact the Hospitality Manager for more information on 01983 203055.
- ◆ **Restrictions:** No Dogs other than Guide Dogs are allowed on site. No Commercial Photography. No Photography, Mobile Phones or Video Recording is permitted in the House and Swiss Cottage Museum. No Smoking.
- ◆ **Nearby English Heritage Sites:**

| | |
|--------------------|-------------------|
| Carisbrooke Castle | Tel: 01983 522107 |
| Yarmouth Castle | Tel: 01983 760678 |

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