



ENGLISH HERITAGE
*Days out worth
talking about.*

Group Enquiry

Pendennis Castle

Thank you for your interest in organising a group visit to **Pendennis Castle**.

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

Don't forget to pre-order guidebooks so that we can prepare everything for your group's arrival.

We look forward to welcoming you and your group.

If, after having read this information, you have any other questions

please do not hesitate to call us on

tel: +44 (0)1326 316594, fax: +44 (0)1326 319911

www.english-heritage.org.uk/pendennis



ENGLISH HERITAGE

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Group Visit Request / Booking Form

Pendennis Castle

Pendennis Headland, Falmouth, Cornwall TR11 4LP tel: +44 (0)1326 316594, fax: +44 (0)1326 319911

Please note: until you receive a confirmation from us you have not made a booking.
You are welcome to call us in advance to check availability.

Tour Reference / Group Name _____

Contact Name _____

Company Name and Address _____

Telephone Number _____

Fax Number _____

E-mail Address _____

Date	Time of Arrival	Estimated number of people visiting					
		Please do not include coach driver and tour leader in the figures.					
		Number of Adults		Number of Concessions		Number of Children	
		Non-members	English Heritage Members	Non-members	English Heritage Members	Non-members	English Heritage Members

Method of transport Name of coach company _____

Cars _____ Please advise the number of cars expected

I would like to book the following (please tick). Prices valid from 1 April 2009 to 31 March 2010 and may vary on event days.

<input type="checkbox"/>	Standard visit: We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers. Normal admission price: £5.70 per adult; £4.80 per concession; £2.90 per child. Group of 11 or more paying visitors: £4.85 per adult; £4.08 per concession; £2.47 per child.
<input type="checkbox"/>	Guided Tour of Half Moon Magazine x _____, free with admission.
<input type="checkbox"/>	Guide books x _____ @ £3.99 ready for collection upon arrival.

Please also complete page 2 of the form



Group Visit Request / Booking Form

Booking Form Page 2 of 2

Method of Payment (please tick)	Voucher/ Invoice		Debit Card / Switch	
	Cash		Cheque	
	Credit Card			

For Office Use	Diary		Client	
	Guide		Retail	
	Catering			
Copy of form sent to: Travel Trade Marketing, 3 rd Floor WHS				

It would be helpful if you could supply the following information for us:

1) How did you find out about us? E.g. advert (which one?) recommendation etc.

2) What prompted your visit?

3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES _____ NO_____

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box

We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box

Please return your completed form to:

English Heritage Visitor Operations Team

Pendennis Castle

Pendennis Headland, Falmouth, Cornwall TR11 4LP

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Group Visits Information

◆ **Opening Times valid from 1 April 2009 until 31 March 2010**

1 Apr-30 Jun	10am-5pm	Daily (Closes 4pm Sat)
1 Jul-31 Aug	10am-6pm	Daily (Closes 4pm Sat)
1-30 Sep	10am-5pm	Daily (Closes 4pm Sat)
1 Oct – 1 Nov	10am-4pm	Daily
2 Nov-31 Mar	10am-4pm	Daily (Certain buildings by guided tour only. Call for details)
24-26 Dec and 1 Jan	Closed	

Please note that The Keep will close for 1 hour at lunch on Saturdays if an event is booked.

◆ **Site Location:** On Pendennis headland, 1 mile SE of Falmouth town centre.

◆ **Coach Parking:** Coach drop off/pick up point in visitors car park, and then park on beach front. There is a 5 minute walk from car park to site entrance. Or the coach can reverse up drive and drop passengers off at site entrance, and then park on beach front.

◆ **Prices & Group Discounts valid from 1 April 2009 until 31 March 2010:** We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also get one free place for every additional 20 people in the group, plus free entry for tour leader and coach driver. English Heritage members are free of charge and do not count towards the group numbers.

Normal admission price: £5.70 per adult; £4.80 per concession; £2.90 per child.

Group of 11 or more paying visitors: £4.85 per adult; £4.08 per concession; £2.47 per child.

Carers for visitors with disabilities FREE. English Heritage Members FREE.

Prices may vary on event days, please reconfirm with the site.

◆ **Guided Tours:** Guided tours are available of Second World War underground magazine. Tours take approx 30 minutes. Please notify site four weeks in advance if you wish to have a guided tour.

◆ **Guide Books:** Available in English at a cost of £3.99. Pre-order to ensure guidebooks are ready upon arrival.

◆ **Duration of Visit:** We advise you to allow 2 ½ hours for your visit.

◆ **Disabled Access:** Ramps to the Royal Artillery Block interpretation rooms, café and shop. Virtual tour for wheelchair users and a short film of the site in the Royal Artillery Block. No wheelchair access to the Keep. Please make us aware of the special needs of any member of your group before your arrival so that we can offer every assistance.

◆ **Catering:** The café is open all year round (Apr – Oct 10am, closing ½ hour before the castle. Nov – Mar 11am - 3.30pm). Please contact 01326 310291 to book large groups in advance. Picnics are welcome in the grounds.

◆ **Facilities:** Museum, Shop, Café, Interpretation Rooms including virtual tour and short film on Pendennis.

◆ **Hospitality:** Please contact the Hospitality Manager on 01326 310106 for more information.

◆ **Restrictions:** No Commercial Photography or Filming without prior permission. No smoking inside buildings. Dogs are allowed on site only if on a lead.



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◆ **Nearby English Heritage Sites:**

Chysauster Ancient Village	Tel: 07831 757934
Launceston Castle	Tel: 01566 772365
Restormel Castle	Tel: 01208 872687
St Mawes Castle	Tel: 01326 270526
Tintagel Castle:	Tel: 01840 770328

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