



ENGLISH HERITAGE

Days out worth
talking about.

Group Enquiry

Restormel Castle

Thank you for your interest in organising a group visit to **Restormel Castle**.

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

Don't forget to pre-order guidebooks so that we can prepare everything for your group's arrival.

We look forward to welcoming you and your group.

If, after having read this information, you have any other questions

please do not hesitate to contact us on:

tel: +44 (0)01208 872687

www.english-heritage.org.uk/restormel



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Group Visit Request / Booking Form

Restormel Castle

Lostwithiel, Cornwall PL22 0EE, tel: +44(0)1208 872687

Please note: until you receive a confirmation from us you have not made a booking. You are welcome to call us in advance to check availability.

Tour Reference / Group Name _____

Contact Name _____

Company Name and Address _____

Telephone Number _____

Fax Number _____

E-mail Address _____

Date	Time of Arrival	Estimated number of people visiting					
		Please do not include coach driver and tour leader in the figures.					
		Number of Adults		Number of Concessions		Number of Children	
		Non-members	English Heritage Members	Non-members	English Heritage Members	Non-members	English Heritage Members

Method of transport Name of coach company _____

Cars _____ Please advise the number of cars expected.

I would like to book the following (please tick). Prices valid from 1 April 2009 to 31 March 2010 and may vary on event days.

	<p>Standard visit: We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers.</p> <p>Normal admission price: £3.00 per adult; £2.60 per concession; £1.50 per child. Group of 11 or more paying visitors: £2.55 per adult; £2.21 per concession; £1.28 per child.</p>
	Guide books x _____ @ £2.99 ready for collection upon arrival.

Please also complete page 2



Group Visit Request / Booking Form

Booking Form Page 2 of 2

Method of Payment (please tick)	Voucher/ Invoice		Debit Card / Switch	
	Cash		Cheque	
	Credit Card			

For Office Use	Diary		Client	
	Guide		Retail	
	Catering			
Copy of form sent to: Travel Trade Marketing, 3 rd Floor WHS				

It would be helpful if you could supply the following information for us:

1) How did you find out about us? E.g. advert (which one?) recommendation etc.

2) What prompted your visit?

3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES_____ NO _____

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box **Please return your completed form to:
Restormel Castle****Lostwithiel, Cornwall PL22 0EE, tel: +44 (0)1208 872687****www.english-heritage.org.uk/restormel**



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Group Visits Information

◆ **Opening Times valid from 1 April 2009 to 31 March 2010:**

1 Apr – 30 Jun	10am – 5pm	Daily
1 Jul – 31 Aug	10am – 6pm	Daily
1 – 30 Sep	10am – 5pm	Daily
1 Oct – 1 Nov	10am – 4pm	Daily
2 Nov – 31 Mar	Closed	

◆ **Site Location:** Signposted in Lostwithiel on the A390.

◆ **Coach Parking:** There are 2 coach parking spaces in the car park but more may be made available.

◆ **Prices & Group Discounts valid from 1 April 2009 to 31 March 2010:** We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group, plus free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group numbers.

Normal admission price: £3.00 per adult; £2.60 per concession; £1.50 per child.

Group of 11 or more paying visitors: £2.55 per adult; £2.21 per concession; £1.28 per child.

Carers for visitors with disabilities FREE. English Heritage Members FREE.

Prices may vary on event days, please reconfirm with the site.

◆ **Guide Books:** Available in English at a cost of £2.99. Pre-order to ensure that your guidebooks are ready and pre-packed for your arrival.

◆ **Duration of Visit:** We advise you to allow at least 30 minutes for your visit.

◆ **Disabled Access:** Parking is 200 metres from the entrance and there are 3 steps on the path but alternative access via a ramp is available (prior notice needs to be given). The ground floor from which the layout of the castle can be appreciated is mainly grass and gravel. The battlements are cobbled and reached via a wooden staircase which is slippery when wet. All of the grounds are accessible on smooth level grass but the sloping lawns are slippery when wet. The toilets are not accessible but the shop is. Please make us aware of the special needs of any member of your group before your arrival so that we can offer every assistance.

◆ **Catering:** Soft drinks and snacks are available on site. Picnics are welcome in the grounds and there is some seating on the site.

◆ **Facilities:** Shop which is accessible. Toilets but these are not accessible.

◆ **Restrictions:** No Smoking in the buildings.

◆ **Nearby English Heritage Sites:**

St Mawes Castle Tel: 01326 270526

Tintagel Castle Tel: 01840 770328

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