



ENGLISH HERITAGE

*Days out worth
talking about.*

Group Enquiry

St Mawes Castle

Thank you for your interest in organising a group visit to **St Mawes Castle**.

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

Don't forget to pre-order guidebooks so that we can prepare everything for your group's arrival.

We look forward to welcoming you and your group.

If, after having read this information, you have any other questions

please do not hesitate to contact us on:

tel & fax: +44 (0)1326 270526

www.english-heritage.org.uk.stmawes



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Group Visit Request / Booking Form

St Mawes Castle

St Mawes, Cornwall TR2 5DE tel & fax: +44(0)1326 270526

Please note: until you receive a confirmation from us you have not made a booking.
You are welcome to call us in advance to check availability.

Tour Reference / Group Name _____

Contact Name _____

Company Name and Address _____

Telephone Number _____

Fax Number _____

E-mail Address _____

Date	Time of Arrival	Estimated number of people visiting					
		Please do not include coach driver and tour leader in the figures.					
		Number of Adults		Number of Concessions		Number of Children	
		Non-members	English Heritage Members	Non-members	English Heritage Members	Non-members	English Heritage Members

Method of transport Name of coach company _____

Cars _____ Please advise the number of cars expected.

I would like to book the following (please tick). Prices valid from 1 April 2009 to 31 March 2010 and may vary on event days.

<input type="checkbox"/>	Standard visit: We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers. Normal admission price: £4.00 per adult; £3.40 per concession; £2.00 per child. Group of 11 or more paying visitors: £3.40 per adult; £2.89 per concession; £1.70 per child.
<input type="checkbox"/>	Guide books x _____ @ £3.99 ready for collection upon arrival.
<input type="checkbox"/>	Guided Tour of Site x _____ @ £1.50 per person plus admission.
<input type="checkbox"/>	Free Audio Guide x _____.

Please also complete page 2



Group Visit Request / Booking Form

Booking Form Page 2 of 2

Method of Payment (please tick)	Voucher/ Invoice		Debit Card / Switch	
	Cash		Cheque	
	Credit Card			

For Office Use	Diary		Client	
	Guide		Retail	
	Catering			
Copy of form sent to: Travel Trade Marketing, 3 rd Floor WHS				

It would be helpful if you could supply the following information for us:

1) How did you find out about us? E.g. advert (which one?) recommendation etc.

2) What prompted your visit?

3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES_____ NO _____

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box

We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box

Please return your completed form to:

St Mawes Castle

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Group Visits Information

◆ **Opening Times valid from 1 April 2009 to 31 March 2010:**

1 Apr – 30 Jun	10am – 5pm	Sun – Fri
1 Jul – 31 Aug	10am – 6pm	Sun – Fri
1 – 30 Sep	10am – 5pm	Sun – Fri
1 Oct – 1 Nov	10am – 4pm	Daily
2 Nov – 31 Mar	10am – 4pm	Fri – Mon
24 – 26 Dec & 1 Jan	Closed	

Please note the site may close early for events, please contact the site in advance to check.

◆ **Site Location:** Located off the A3078.

◆ **Coach Parking:** Coach parking is in the village which is a 15 minute walk from the site. No attempt should be made to park at the castle with large coaches. This is due to a weight limit, large camber and no access to turn around. Therefore do not follow the brown signs to the castle but follow the signs to the village.

◆ **Prices & Group Discounts valid from 1 April 2009 to 31 March 2010:** We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group, plus free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group numbers.

Normal admission price: £4.00 per adult; £3.40 per concession; £2.00 per child.

Group of 11 or more paying visitors: £3.40 per adult; £2.89 per concession; £1.70 per child.

Carers for visitors with disabilities FREE. English Heritage Members FREE.

Prices may vary on event days, please reconfirm with the site.

◆ **Guided Tours:** A guided tour of the site is available at a cost of £1.50 per person plus normal admission. Audio tours are also available free of charge but are subject to availability.

◆ **Guide Books:** Available in English at a cost of £3.99. Pre-order to ensure that your guidebooks are ready and pre-packed for your arrival. Please note that the guidebook also covers Pendennis Castle.

◆ **Duration of Visit:** We advise you to allow at least 1 hour for your visit. Plus walking time to and from the village.

◆ **Disabled Access:** Accessible parking spaces are available in the main car park near the entrance to the site. Access to the castle for wheelchair users is through the shop and across the drawbridge into the main entrance floor. The battlements and bastions are not accessible and the spiral staircase to other floors is narrow. The gardens are reached through a side door via large wide steps. All parts of the garden including the defences are accessible on compacted gravel paths and smooth grass slopes. The audio tour comes with a hearing loop for hearing impaired visitors. There are accessible toilets on site and the shop is accessible too. Please make us aware of the special needs of any member of your group before your arrival so that we can offer every assistance.

◆ **Catering:** Drinks, snacks and ice creams are available in the shop. Picnics are welcome in the grounds.

◆ **Facilities:** Shop and toilets, are both on site and accessible.



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- ◆ **Hospitality:** Please Contact the Hospitality Manager on 01326 310106 for more information.
- ◆ **Restrictions:** No Smoking is allowed in the buildings.
- ◆ **Nearby English Heritage Sites:**

Pendennis Castle	Tel: 01326 316594
Restormel Castle	Tel: 01208 872687

If, after having read this information, you have any other questions

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