



ENGLISH HERITAGE

*Days out worth  
talking about.*

# Group Enquiry

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## Stokesay Castle

Thank you for your interest in organising a group visit to **Stokesay Castle**.

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

Don't forget to pre-order guidebooks so that we can prepare everything for your group's arrival.

We look forward to welcoming you and your group.

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If, after having read this information, you have any other questions

please do not hesitate to contact us on:

tel: +44 (0)1588 672544, fax: +44 (0)1588 673026

[www.english-heritage.org.uk/stokesaycastle](http://www.english-heritage.org.uk/stokesaycastle)



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# Group Visit Request / Booking Form

## Stokesay Castle

Craven Arms, Shropshire SY7 9AH tel: +44(0)1588 672544, fax: +44(0)1588 673026

**Please note: until you receive a confirmation from us you have not made a booking. You are welcome to call us in advance to check availability.**

Tour Reference / Group Name \_\_\_\_\_

Contact Name \_\_\_\_\_

Company Name and Address \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Telephone Number \_\_\_\_\_

Fax Number \_\_\_\_\_

E-mail Address \_\_\_\_\_

Date	Time of Arrival	Estimated number of people visiting					
		Please do not include coach driver and tour leader in the figures.					
		Number of Adults		Number of Concessions		Number of Children	
		Non-members	English Heritage Members	Non-members	English Heritage Members	Non-members	English Heritage Members

Method of transport Name of coach company \_\_\_\_\_

Cars \_\_\_\_\_ Please advise the number of cars expected.

**I would like to book the following (please tick). Prices valid from 1 April 2009 to 31 March 2010 and may vary on event days.**

	<p><b>Standard visit:</b> We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers.</p> <p>Normal admission price: £5.20 per adult; £4.40 per concession; £2.60 per child. Group of 11 or more paying visitors: £4.42 per adult; £3.74 per concession; £2.21 per child.</p>
	Guide books x _____ @ £2.99 ready for collection upon arrival.
	Audio guide x _____. Free of charge but subject to availability.

Please also complete page 2



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# Group Visit Request / Booking Form

Booking Form Page 2 of 2

Method of Payment (please tick)	Voucher/ Invoice		Debit Card / Switch	
	Cash		Cheque	
	Credit Card			

<b>For Office Use</b>	Diary		Client	
	Guide		Retail	
	Catering			
Copy of form sent to: Travel Trade Marketing, 3 <sup>rd</sup> Floor WHS				

**It would be helpful if you could supply the following information for us:**

1) How did you find out about us? E.g. advert (which one?) recommendation etc.

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2) What prompted your visit?

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3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES\_\_\_\_\_ NO \_\_\_\_\_

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box

We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box

**Please return your completed form to:  
Stokesay Castle**

**Craven Arms, Shropshire SY7 9AH, tel: +44 (0)1588 672544, fax: +44 (0)1588 673026**

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## Group Visits Information

◆ **Opening Times valid from 1 April 2009 to 31 March 2010:**

1 Apr – 30 Sep	10am – 5pm	Daily
1 Oct – 1 Nov	10am – 5pm	Wed – Sun
2 Nov – 28 Feb	10am – 4pm	Thu – Sun
1 – 31 Mar	10am – 5pm	Wed – Sun
24 – 26 Dec & 1 Jan	Closed	

Please note the castle may close early for functions; please call the site to check.

- ◆ **Site Location:** On the A49, 1 mile south of Craven Arms (7 miles north of Ludlow).
- ◆ **Coach Parking:** The car park is 250 metres from the entrance and there are 4 free coach parking spaces.
- ◆ **Prices & Group Discounts valid from 1 April 2009 to 31 March 2010:** We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group, plus free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group numbers.

Normal admission price: £5.20 per adult; £4.40 per concession; £2.60 per child.

Group of 11 or more paying visitors: £4.42 per adult; £3.74 per concession; £2.21 per child.

Carers for visitors with disabilities FREE. English Heritage Members FREE.

Prices may vary on event days, please reconfirm with the site.

- ◆ **Guided Tours:** Free audio guides are available but are subject to availability. They are available in English, French and German. There is also a version for visually impaired visitors this is also useful for visitors who can not access the whole site.
- ◆ **Guide Books:** Available at a cost of £2.99. Pre-order to ensure that your guidebooks are ready and pre-packed for your arrival.
- ◆ **Duration of Visit:** We advise you to allow at least 1 ½ hours for your visit.
- ◆ **Disabled Access:** disabled visitors may be dropped off close to the castle entrance but please telephone in advance. The Great Hall has level access and there are some steep steps within buildings but the main oak staircase and steps to solar have handrails. Access to the court yard is via 2 steps to a narrow historic gate and is not accessible for motorised scooters. Manual wheelchair users are advised to bring an assistant. The audio tour has a hearing loop for hearing impaired visitors and a version for visually impaired visitors. There is an accessible toilet on site and the shop is accessible too. Please make us aware of the special needs of any member of your group before your arrival so that we can offer every assistance.
- ◆ **Catering:** The on site tea room serves light refreshments, sandwiches and cakes. Please contact the site caterer on 07977 593748 for more information and too book refreshments for your group. Picnics are now allowed in the grounds but there are picnic tables in the car park.
- ◆ **Facilities:** Shop, tea room and toilets are both on site and are accessible.



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- ◆ **Restrictions:** **No Dogs** are allowed on site except for **Guide Dogs**. **Photography** is allowed on site but **No Commercial Photography** is allowed without prior permission from English Heritage. **No Smoking** is allowed on site.
- ◆ **Nearby English Heritage Sites:**
  - Wenlock Priory                      Tel: 01952 727466
  - Wroxeter Roman City              Tel: 01743 761330

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