



ENGLISH HERITAGE

Days out worth
talking about.

Group Enquiry

Whitby Abbey

Thank you for your interest in organising a group visit to **Whitby Abbey**

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

Don't forget to pre-order guidebooks so that we can prepare everything for your group's arrival.

We look forward to welcoming you and your group.

If, after having read this information, you have any other questions

please do not hesitate to contact us on:

tel: +44 (0)1947 603568, fax: +44 (0)1947 825561

www.english-heritage.org.uk/whitbyabbey



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Group Visit Request / Booking Form

Whitby Abbey

Whitby, North Yorkshire YO22 4JT tel: +44(0)1947 603568, fax: +44(0)1947 825561

Please note: until you receive a confirmation from us you have not made a booking. You are welcome to call us in advance to check availability.

Tour Reference / Group Name _____

Contact Name _____

Company Name and Address _____

Telephone Number _____

Fax Number _____

E-mail Address _____

Date	Time of Arrival	Estimated number of people visiting					
		Please do not include coach driver and tour leader in the figures.					
		Number of Adults		Number of Concessions		Number of Children	
		Non-members	English Heritage Members	Non-members	English Heritage Members	Non-members	English Heritage Members

Method of transport Name of coach company _____

Cars _____ Please advise the number of cars expected.

I would like to book the following (please tick). Prices valid from 1 April 2009 to 31 March 2010 and may vary on event days.

	<p>Standard visit: We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers.</p> <p>Normal admission price: £5.50 per adult; £4.70 per concession; £2.80 per child. Group of 11 or more paying visitors: £4.68 per adult; £4.00 per concession; £2.38 per child.</p>
	Guide books x _____ @ £3.99 ready for collection upon arrival.
	Audio guides x _____. Free of charge but subject to availability.
	<p>Guided tour: 'Abbey Habits' with costumed guide Friar Benedict.</p> <p>Adults x _____ @ £3.75 Concessions x _____ @ £3.60 Children x _____ @ £1.90</p> <p>There is no discount on the tour price and normal admission is required on top of the tour price. Groups of 11 – 35 people only and tour must be pre-booked.</p>



Group Visit Request / Booking Form

Booking Form Page 2 of 2

Method of Payment (please tick)	Voucher/ Invoice		Debit Card / Switch	
	Cash		Cheque	
	Credit Card			

For Office Use	Diary		Client	
	Guide		Retail	
	Catering			
Copy of form sent to: Travel Trade Marketing, 3 rd Floor WHS				

It would be helpful if you could supply the following information for us:

1) How did you find out about us? E.g. advert (which one?) recommendation etc.

2) What prompted your visit?

3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES_____ NO _____

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box

We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box

**Please return your completed form to:
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Group Visits Information

◆ **Opening Times valid from 1 April 2009 to 31 March 2010:**

1 Apr – 30 Sep	10am – 6pm	Daily
1 Oct – 31 Mar	10am – 4pm	Thu – Mon
24 – 26 Dec & 1 Jan	Closed	

◆ **Site Location:** On the cliff top on the east side of Whitby, follow signs to Whitby Abbey.

◆ **Coach Parking:** Is in Abbey Headland Car Park (charge payable). Passengers can be dropped off at the front of the visitor centre or in the Abbey Headland Car Park.

◆ **Prices & Group Discounts valid from 1 April 2009 to 31 March 2010:** We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group, plus free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group numbers.

Normal admission price: £5.50 per adult; £4.70 per concession; £2.80 per child.

Group of 11 or more paying visitors: £4.68 per adult; £4.00 per concession; £2.38 per child.

Carers for visitors with disabilities FREE. English Heritage Members FREE.

Prices may vary on event days, please reconfirm with the site.

◆ **Guided Tours:** The 'Abbey Habits' tour is £3.75 per adult; £3.60 per concession; £1.90 per child plus normal admission. Costumed guide Friar Benedict will take the tour and it lasts for about 1 hour, and is for groups of 11 – 35 people. Please note the tour charge also applies to English Heritage Members and tours must be pre-booked. Audio guides are available in English free of charge but are subject to availability.

◆ **Guide Books:** Available at a cost of £3.99. Pre-order to ensure that your guidebooks are ready and pre-packed for your arrival.

◆ **Duration of Visit:** We advise you to allow at least 1 ½ - 2 hours for your visit.

◆ **Disabled Access:** Disabled visitors may be dropped off by the entrance to the visitor centre and accessible parking is in the main car park with a ramped entrance to the site. Access to the monument and grounds is via the visitor centre with a lift up to the grounds. Grass paths around the ruins with a tarmac path to the east end of the abbey ruins. There are steps to enter the nave and there are changes in the level and cobbled surfaces throughout the sites. It may become waterlogged in wet weather. There is one wheelchair available on site. The audio guides were designed with visually impaired visitors in mind and with a hearing loop for the hard of hearing. The toilets are in the car park and accessible for wheelchair users. The shop is in the visitor centre and has level access. Please make us aware of the special needs of any member of your group before your arrival so that we can offer every assistance.

◆ **Catering:** There is no catering available on site but there is a tearoom opposite the site managed by the YHA. Please call them on 01947 600957 for more information. Picnics are welcome in the grounds of the site.

◆ **Facilities:** Shop and visitor centre on site and toilets in the car park, all are accessible.



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- ◆ **Special Events:** Whitby Abbey has a variety of special events each year. Please ask for the current programme if you would like to tie in your visit with a special event. Please note that there may be a supplementary charge for larger events.

- ◆ **Restrictions:** **Dogs** are allowed on site only if on a lead, and in the grounds only. **Assistance Dogs** are allowed in the Visitor Centre. **No smoking or Ball Games** are allowed on site. **No Food or Drink** is allowed in the Visitor Centre.

- ◆ **Nearby English Heritage Sites:**

Clifford's Tower	Tel: 01904 646940
Helmsley Castle	Tel: 01439 770442
Pickering Castle	Tel: 01751 474989
Rievaulx Abbey	Tel: 01439 798228
Scarborough Castle	Tel: 01723 372451

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