

## Listed Building Owners Preliminary Topline Results

30<sup>th</sup> September – 2<sup>nd</sup> October 2002  
Base: 300 owners/occupiers of listed buildings

All figures are expressed in percentage terms. Where they do not add to 100%, this is due either to computer rounding or to multiple answers.  
An asterisk denotes a figure smaller than 0.5% but greater than zero.

Good morning/afternoon/evening, My name is ..... I am calling from MORI, the independent market research company. We are currently conducting a study to understand more fully the issues surrounding living in or owning a listed building.

Would now be a convenient time to speak to you ? The interview will take no more than five minutes. All of your answers will be treated in strictest confidence under the code of the Market Research Society

QA. **Can I just start by checking that your house is 'listed' ?** DO NOT PROMPT SINGLE CODE ONLY

	Yes	%	
	Yes	100	
	No	0	THANK RESPONDENT AND TERMINATE
	Don't Know	0	
	Refused	0	

ASK ALL

Q1. **And can I ask, are you the . . . . .** SINGLE CODE ONLY

	%
Owner (leasehold) and occupier	4
Owner (freehold) and occupier	84
Owner (leasehold) but not occupier	0
Owner (freehold) but not occupier	1
Tenant	9
Other (WRITE IN)	3

ASK ALL

Q2. **And are you responsible for the repair or maintenance of the property ?** SINGLE CODE ONLY

	Yes	%	
	Yes	91	
	No	9	GO TO Q8
	Don't know	0	

IF 'YES' AT Q2 – BASE: 272

Q3. **Have you ever applied to the local authority for listed building consent ? By that I mean the formal consent that is needed under the listed building legislation for certain types of works, such as carrying out alterations or extensions to your listed building. ?** SINGLE CODE ONLY

	Yes	%	
	Yes	47	
	No	53	GO TO Q6
	Don't know	0	

IF 'YES' at Q3 – BASE: 127

Q4. **Have you ever been refused listed building consent ?** SINGLE CODE ONLY

	Yes	%
	Yes	17
	No	82
	Don't know	1

IF 'YES' AT Q3 – BASE: 127

Q5. **Taking everything into account, how satisfied were you with the listed building consent process? Would you say you were . . . . . SINGLE CODE ONLY**  
 INTERVIEWER, IF RESPONDENT HAS APPLIED MORE THAN ONCE, PLEASE GET THEM TO RATE THE LAST TIME THEY APPLIED

	%
Very satisfied	27
Fairly satisfied	44
Neither satisfied nor dissatisfied	6
Fairly dissatisfied	9
Very dissatisfied	11
Don't know	3

IF 'YES' AT Q2 – BASE: 272

Q6. **Have you ever had any direct personal contact with the following organisations specifically in connection with any repairs or alterations to your listed property? IF NECESSARY ADD You may have had contact with them for other reasons, but I am only interested in those times when you have contacted them in connection with advice on works to your listed building READ OUT CODE ALL THAT APPLY**

	%
English Heritage	11
National Trust	1
Local Authority	42
Georgian Society	*
Victorian Society	1
Council for British Archaeology	0
DCMS (Department for Culture, Media and Sport)	0
The Twentieth Century Society	*
Ancient Monuments Society	0
SPAB (Society for the Protection of Ancient Buildings)	1
Local Amenity Society	0
Local Authority Conservation Officer or Planning Department	47
None of the above	39

FOR EACH ORGANISATION AT Q6

Q7. **And how helpful would you say the [ORGANISATION AT Q6] were in connection with any repairs or alterations to your listed building. Is that very or fairly helpful/unhelpful?**

SINGLE CODE FOR EACH

	English Heritage	National Trust	Local Authority	Georgian Soc/ Victorian Soc/ C20th Soc/SPAB	LA Conservation Officer or Planning Dept
<b>Base:</b>	31	3	115	10	127
	%	%	%	%	%
Very helpful	42	67	28	20	33
Fairly helpful	23	0	37	30	40
Neither/nor	10	33	10	30	13
Fairly unhelpful	3	0	9	0	6
Very unhelpful	23	0	16	20	8

ASK ALL

Q7. **And thinking generally about your listed property and taking everything into account, would you say that your property being listed is a good or a bad thing ? Is that very or fairly good/bad ? SINGLE CODE ONLY**

	%
Very good	31
Fairly good	28
Neither good nor bad	20
Fairly bad	12
Very bad	4
Don't Know	4

ASK ALL

Q8. **And how likely are you to live in/own another listed building in the future ? Would you say you are . . . . READ OUT, SINGLE CODE ONLY**

	%
Certain to	4
Very likely to	11
Fairly likely to	22
Fairly unlikely to	21
Very unlikely to	19
Certain not to	25
Don't know	0

IF AT ALL UNLIKELY (CODES 4-6) AT Q9 – BASE: 192

Q9. **Why do you say that ? DO NOT READ OUT MULTICODE OK**

	%
Won't move	70
Too costly	7
Too much red tape	10
Prefer a new building	5
Other (WRITE IN)	5
Don't know	3

And finally some questions about yourself

**Code gender DO NOT ASK**

	%
Male	54
Female	46

**Age**

	%
18-24	2
25-34	2
35-44	16
45-54	26
55-59	9
60-64	13
65+	30
Refused	2

**Social Class**

	%
A	14
B	33
C1	26
C2	15
D	3
E	6
Refused	4