



ENGLISH  
HERITAGE

# HISTORIC PROPERTIES CONTACT LIST FOR GROUP BOOKING ENQUIRIES

# Planning your visit

## Advance Bookings

Pre-booking is essential for travel trade. It gives you guaranteed entry and peace of mind. Make use of this contact list to contact us and book your group visit. You will find a contact email address and/or telephone number for each of our sites.

Where a (G) appears next to a telephone number, this number should only be used for general site information. Booking enquiries should be sent to the provided email address.

If enquiring by email, please include your group name, the property name and the date of the visit in the subject line.

## Cancellations

Please advise the property as soon as possible if you need to cancel a visit. If special arrangements have been made (e.g. a guided tour or catering has been booked) a cancellation fee may be charged if insufficient notice has been given.

## Group Discount

For groups of 11 or more we offer a 10% discount at Stonehenge and a 15% discount at all other sites. English Heritage Members, coach drivers and tour leaders do not count towards the group totals.

You also receive:

- free entry for one tour leader
- free entry for one coach driver

Special prices may apply at certain English Heritage events.

## Admission Prices and Opening Times

We publish an annual Trade Admission Prices & Site Opening Times leaflet. You can download or view it online by going to [english-heritage.org.uk/traveltrade](http://english-heritage.org.uk/traveltrade).

## Group Visits Guide

The Group Visits Guide is your essential companion to English Heritage properties. Featuring inspiring itineraries and useful information such as on-site facilities as well as booking details for each property. You can download or view it online by going to [english-heritage.org.uk/traveltrade](http://english-heritage.org.uk/traveltrade)

## Catering

Many of our properties have cafés or restaurants. If you have any catering requirements, please ask.

## Agency Voucher Scheme

If you regularly bring or send groups to our sites, you may be able to join our Agency Voucher Scheme. The scheme is designed to help cut down on your admin and to get your groups into our sites with minimum fuss. Contact us for further details or to apply for an account.

## Big Savings for Overseas Visitors

Our Overseas Visitors Pass is perfect for touring holidays in England. It gives free entry to over 100 of our historic attractions, including Stonehenge – and free or reduced entry to hundreds of action-packed events. The more the pass is used, the greater the savings. If you're interested in selling the pass to your clients, please get in touch.

## Contact Us

If you have any queries, please contact our travel trade team:

- +44 (0)117 975 1349
- [traveltrade@english-heritage.org.uk](mailto:traveltrade@english-heritage.org.uk)
- [www.english-heritage.org.uk/traveltrade](http://www.english-heritage.org.uk/traveltrade)

## Contact details

A			
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Ashby de la Zouch Castle	ashby.castle@english-heritage.org.uk	01530 413343	
Audley End House and Gardens	bookings@english-heritage.org.uk	0370 333 0604	
Aydon Castle	bookings@english-heritage.org.uk	01434 632450	(G)
B			
Barnard Castle	bookings@english-heritage.org.uk	01833 638212	(G)
1066 Battle of Hastings, Abbey and Battlefield	bookings@english-heritage.org.uk	0370 333 0604	
Bayham Old Abbey	bayham.abbey@english-heritage.org.uk	01892 890381	
Beeston Castle and Woodland Park	bookings@english-heritage.org.uk	01829 260464	(G)
Belsay Hall, Castle and Gardens	bookings@english-heritage.org.uk	01661 881636	(G)
Berry Pomeroy Castle	berrypomeroy.castle@english-heritage.org.uk	01803 866618	
Berwick-upon-Tweed Barracks and Main Guard	bookings@english-heritage.org.uk	01289 304493	(G)
Birdoswald Roman Fort	bookings@english-heritage.org.uk	01697 747602	(G)
Bolsover Castle	bookings@english-heritage.org.uk	01246 822844	(G)
Boscobel House and The Royal Oak	bookings@english-heritage.org.uk	01902 850244	(G)
Brinkburn Priory	bookings@english-heritage.org.uk	01665 570628	(G)
Brodsworth Hall and Gardens	bookings@english-heritage.org.uk	01302 722598	(G)
Brougham Castle	brougham.castle@english-heritage.org.uk	01768 862488	(G)
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Chesters Roman Fort	bookings@english-heritage.org.uk	01434 681379	(G)
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Down House, The Home of Charles Darwin	down.house@english-heritage.org.uk	01689 859119	
Dunstanburgh Castle	bookings@english-heritage.org.uk	01665 576231	(G)
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Prudhoe Castle	bookings@english-heritage.org.uk	01661 833549	(G)
<b>R</b>			
Ranger's House - The Wernher Collection	eltham.palace@english-heritage.org.uk	Call Eltham Palace	
Restormel Castle	restormel.castle@english-heritage.org.uk	01208 872687	
Richborough Roman Fort and Amphitheatre	richborough.castle@english-heritage.org.uk	01304 612013	
Richmond Castle	bookings@english-heritage.org.uk	01748 822493	(G)
Rievaulx Abbey	bookings@english-heritage.org.uk	01439 798228	(G)
Roche Abbey	bookings@english-heritage.org.uk	01709 812739	(G)
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St Mawes Castle	stmawes.castle@english-heritage.org.uk	01326 270526	
St Peter's Church	bookings@english-heritage.org.uk	01652 632516	(G)
Stokesay Castle	bookings@english-heritage.org.uk	01588 672544	(G)
Stonehenge	bookings@english-heritage.org.uk	0370 333 0604	
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