

Group Enquiry

Rievaulx Abbey

1 April 2011 – 31 March 2012

Thank you for your interest in organising a group visit to **Rievaulx Abbey**.

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

Don't forget to pre-order guidebooks so that we can prepare everything for your group's arrival.

We look forward to welcoming you and your group.

If, after having read this information, you have any other questions

please do not hesitate to contact us on:

tel: +44 (0)1439 798228

www.english-heritage.org.uk/rievaulxabbey



ENGLISH HERITAGE

Days out worth talking about.

Group Visit Request / Booking Form

Rievaulx Abbey

Rievaulx, Helmsley, North Yorkshire YO62 5LB tel: +44(0)1439 798228

You are welcome to call us in advance to check availability.

Tour Reference / Group Name _____

Contact Name _____

Company Name and Address _____

Telephone Number _____

Fax Number _____

E-mail Address _____

Date	Time of Arrival	Estimated number of people visiting					
		Please do not include coach driver and tour leader in the figures.					
		Number of Adults		Number of Concessions		Number of Children	
		Non-members	English Heritage Members	Non-members	English Heritage Members	Non-members	English Heritage Members
Estimated total visitors							

Method of transport Name of coach company _____

Cars _____ Please advise the number of cars expected.

I would like to book the following (please tick). Prices valid from 1 April 2011 to 31 March 2012 and may vary on event days.

<input type="checkbox"/>	Standard visit: We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers. Normal admission price: £5.60 per adult; £5.00 per concession; £3.40 per child. Group of 11 or more paying visitors (after 15% discount): £4.76 per adult; £4.25 per concession; £2.89 per child.
<input type="checkbox"/>	Audio guides x _____. Free of charge but subject to availability.
<input type="checkbox"/>	Guided tour: 'Musings of a Monk' x _____ @ £2.50 per person + normal admission. Minimum of 11 people and maximum of 50 per group and must be pre-booked.

Please also complete page 2



Group Visit Request / Booking Form

Booking Form Page 2 of 2

Method of Payment (please tick)	Voucher/ Invoice		Debit Card / Switch	
	Cash		Cheque	
	Credit Card			

For Office Use	Diary		Client	
	Guide		Retail	
	Catering			
Copy of form sent to: Travel Trade Marketing, 3 rd Floor WHS				

It would be helpful if you could supply the following information for us:

1) How did you find out about us? E.g. advert (which one?) recommendation etc.

2) What prompted your visit?

3) To receive the free English Heritage Groups publication '*Attractions*' you will be added to the Travel Trade mailing list. English Heritage will use your details to process your booking and will keep you on record for future reference. From time to time, we may send you information about group visits to English Heritage sites.

If you **DO NOT** wish to receive this, please tick this box

We may also wish to contact you for market research. If you **DO NOT** wish us to do so, please tick this box

Please return your completed form to:

Rievaulx Abbey

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Group Visits Information

◆ **Opening Times valid from 1 April 2011 to 31 March 2012:**

1 Apr – 30 Sep	10am – 6pm	Daily
1 Oct – 31 Oct	10am – 5pm	Thu – Mon
1 Nov – 31 Mar	TBA	
24 – 26 Dec & 1 Jan	Closed	

- ◆ **Site Location:** 2 miles north of Helmsley on Stokesley Road (B1257), turn left down hill to Rievaulx village and abbey.

- ◆ **Coach Parking:** There is coach parking available on site if it is pre-booked.

- ◆ **Prices & Group Discounts valid from 1 April 2011 to 31 March 2012:** We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. Free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group

Normal admission price: £5.60 per adult; £5.00 per concession; £3.40 per child.

Group of 11 or more paying visitors (after 15% discount): £4.76 per adult; £4.25 per concession; £2.89 per child.

Carers for visitors with disabilities FREE.

English Heritage Members FREE.

Prices may vary on event days, please reconfirm with the site.

- ◆ **Guided Tours:** 'Musings of a Monk' tour available for groups of 11 – 50 people at a cost of £2.50 per person plus normal admission. Must be pre-booked. Audio guides are available in English, French and German free of charge but are subject to availability.

- ◆ **Duration of Visit:** We advise you to allow at least 1 ½ hours for your visit.

- ◆ **Disabled Access:** the car park is beside the entrance and the side gate can be opened for cars to drive closer to the abbey, please telephone in advance if possible. Access to most of the site is via fine, loose gravel paths and smooth grass but there are some steps and the site is on a slope. The exhibition can be accessed via a lift and the museum is about 200metres from the ticket office on a bonded gravel path with level access and lift between floors. There is an accessible toilet available and the shop has level access. The audio guide comes with a hearing loop for the hard of hearing and there is a special audio guide available for visually impaired visitors. Please make us aware of the special needs of any member of your group before your arrival so that we can offer every assistance.

- ◆ **Catering:** There is a café on site which seats 40 people inside and 30 people outside. It is self service and serves lunches and light refreshments, all of which is prepared fresh to order. Groups should pre-book the café. Picnics are welcome in the grounds, on the picnic tables provided.

- ◆ **Facilities:** Shop, exhibition, museum, café and toilets all on site and accessible.



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- ◆ **Restrictions:** Dogs are allowed on site only if on a lead and in the grounds only.

Guide Dogs are allowed into the museum.

No Smoking is allowed on site.

- ◆ **Nearby English Heritage Sites:**

Byland Abbey Tel: 01347 868614

Helmsley Castle Tel: 01439 770442

Pickering Castle Tel: 01751 474989

If you would like this document in a different format, please contact our Customer Services department:

Telephone: 0870 333 1181

Fax: 01793 414926

Textphone: 01793 414878

E-mail: customers@english-heritage.org.uk

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