



ENGLISH HERITAGE

### Eltham Palace Case Study

Event – Wedding Ceremony and Reception

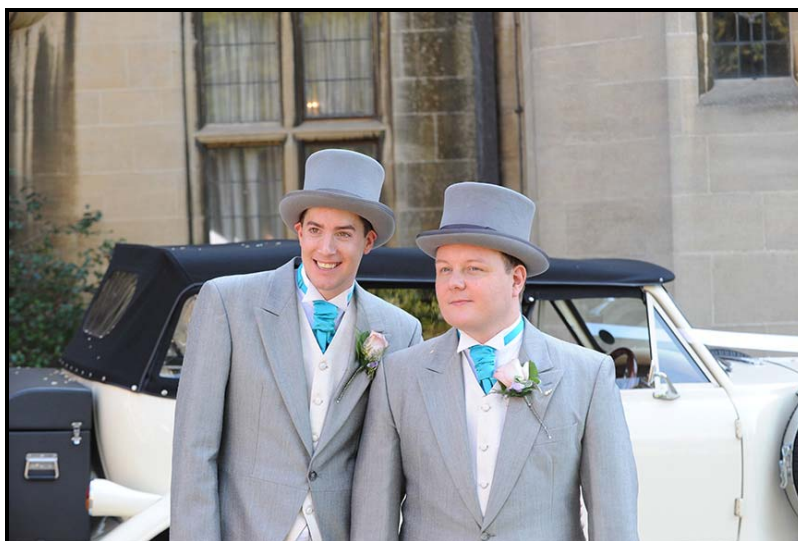
Client – Andrew and Jason Faulkner

Date – Friday 2<sup>nd</sup> September 2011

Photographer – [www.afineromanceweddingphotography.co.uk](http://www.afineromanceweddingphotography.co.uk)

Videographer – Save the Dog Productions

<http://www.youtube.com/watch?v=sX4xF2FYHE>



I found Eltham Palace while researching Civil Partnership venues on the internet. I was looking for a venue that had history and could be used to facilitate the whole day, ceremony and reception. My deciding factor was the art deco ceremony room which was both beautiful and unique. The setting had that special something that I was looking for. In addition I also wanted a venue that had beautiful gardens and grounds. The photos are an essential part of the day as these create the memories that you will keep forever.

Eltham Palace has the most stunning grounds and our photos are amazing. The weather was fantastic on the day and the guests made full use of all the grounds. All the comments were superb and the gardens played an essential part of the overall day. The outside area is a beautiful setting for the champagne reception and photos.

There are a variety of suppliers available to bring together all the elements that you would want for the day. I found them all professional and helpful. All of the suppliers that I used worked hard to deliver all the aspects that I wanted for my day.



The staff at Eltham Palace were also a fantastic support to me throughout the process. Planning a Civil Partnership can be very stressful at times but the team were attentive, supportive and completely professional. They worked with me to ensure that all the elements that I wanted came together. The pre-meetings enabled me to run through the day and fully prepared us for the actual event. They responded to all my queries in a timely and professional way. I could not have asked for more.



On the day we had several guests at the wedding with disabilities and two guests who were pregnant. The venue was completely suitable for the needs of everyone. All the guests commented on the efficiency and helpfulness of the team and I did not need to worry about a thing. I could just relax and enjoy the day. The event manager was so lovely. I was completely confident that the day would run smoothly. She is an asset to the organisation.

The guests had an amazing time. I received such great feedback from them all. It was important to us that everyone enjoyed the day and the atmosphere was wonderful. The day was everything that we could have asked for and the staff worked hard to ensure that we had the event that we had been planning for so long. Thank you all so much. We will never forget the day.

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