



ENGLISH HERITAGE

Days out worth  
talking about.

# Group Enquiry

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## Goodrich Castle

Thank you for your interest in organising a group visit to **Goodrich Castle**.

Hereafter please find the Group Visit Request / Group Booking Form and detailed information about the site to help you with the organisation of your visit.

**NEW Catering:** A brand new visitor centre, café and shop opened in 2007. The smart new café has lovely views of the picturesque surroundings and serves a fine selection of light refreshments made from locally sourced Herefordshire ingredients. We recommend that groups pre-book their meal. Call us to discuss your requirements.

We look forward to welcoming you and your group.

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If, after having read this information, you have any other questions

please do not hesitate to call us on

tel: +44 (0)1600 890538

[www.english-heritage.org.uk/goodrich](http://www.english-heritage.org.uk/goodrich)



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# Group Visit Request / Booking Form

## Goodrich Castle

Goodrich, Ross-on-Wye HR9 6HY, tel: +44 (0)1600 890538

**Please note: until you receive a confirmation from us you have not made a booking.**

Tour Reference / Group Name \_\_\_\_\_

Contact Name \_\_\_\_\_

Company Name and Address \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Telephone Number \_\_\_\_\_

Fax Number \_\_\_\_\_

E-mail Address \_\_\_\_\_

Date	Time of Arrival	Estimated number of people visiting					
		Please do not include coach driver and tour leader in the figures.					
		Number of Adults		Number of Concessions		Number of Children	
		Non-members	English Heritage Members	Non-members	English Heritage Members	Non-members	English Heritage Members

Method of transport Name of coach company \_\_\_\_\_

Cars \_\_\_\_\_ Please advise the number of cars expected

**I would like to book the following (please tick). Prices valid from 21 March 2008 to 31 March 2009 and may vary on event days.**

<input type="checkbox"/>	<b>Standard visit:</b> We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group. Coach driver and tour leader and English Heritage members are admitted free of charge and do not count towards the group numbers.  Normal admission price: £5.00 adult; £4.00 concession; £2.50 child Group of 11 or more paying visitors: £4.25 adult; £3.40 concession; £2.13 child
<input type="checkbox"/>	Guided Tour of Site: x _____ x £30 per group. Subject to availability and must be pre-booked.
<input type="checkbox"/>	Café Booking:
<input type="checkbox"/>	Guide books x _____ @ £3.99 ready for collection upon arrival

Please also complete page 2 of the form



# Group Visit Request / Booking Form

Booking Form Page 2 of 2

Method of Payment (please tick)	Voucher/ Invoice		Debit Card / Switch	
	Cash		Cheque	
	Credit Card			

<b>For Office Use</b>	Diary		Client	
	Guide		Retail	
	Catering			
Copy of form sent to: Travel Trade Marketing, 3 <sup>rd</sup> Floor WHS				

**It would be helpful if you could supply the following information for us:**

1) How did you find out about us? E.g. advert (which one?) recommendation etc.

2) What prompted your visit?

3) Would you like to receive the free English Heritage Groups publication 'Attractions'? YES \_\_\_\_\_ NO \_\_\_\_\_

English Heritage will use your details to process your booking and will keep you on record for future reference.

From time to time, we may send you information about group visits to English Heritage sites.

If you DO NOT wish to receive this, please tick this box

We may also wish to contact you for market research. If you DO NOT wish us to do so, please tick this box

Please return your completed form to:

Goodrich Castle

Goodrich, Ross-on-Wye, England HR9 6HY

tel: +44 (0)1600 890538



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# Group Visit Request / Booking Form

## Group Visits Information

### Opening Times valid from 21 March 2008 until 31 March 2009

21 Mar-31 May	10am-5pm	daily
1 Jun-31 Aug	10am-6pm	daily
1 Sep-31 Oct	10am-5pm	daily
1 Nov-28 Feb	10am-4pm	Wed-Sun
1-31 Mar	10am-5pm	daily
24-26 Dec and 1 Jan	Closed	

**Site Location:** 5 miles from Ross-on-Wye off the A40.

**Coach Parking:** free coach parking in the lower car park, take the left fork when entering the car park.

### Prices & Group Discounts valid from 21 March 2008 until 31 March 2009

We offer a 15% discount for groups of 11 or more paying visitors, if one person makes payment for the group. You also receive one free place for every additional 20 people in your group, plus free entry for the tour leader and coach driver. English Heritage members are admitted free of charge and do not count towards the group numbers.

Normal admission price: £5.00 adult; £4.00 concession; £2.50 child

Group of 11 or more paying visitors: £4.25 adult; £3.40 concession; £2.13 child

Carers for visitors with disabilities FREE. English Heritage Members FREE.

Prices may vary on event days, please reconfirm with the site.

**Guided Tours:** A guided tour of the site is occasionally available and must be booked well in advance. Min 11 people, max 100. Cost £30.00 per group. Subject to availability, takes approx. 45 mins long. Free audio tour in English, which lasts approximately 45 minutes. 40 audio wands available on a first come first served basis.

**Guide Books:** Available at a cost of £3.99. Pre-order to ensure that your guidebooks are ready and pre-packed for your arrival.

**Duration of Visit:** We advise you to allow 1 hour for your visit.

**Disabled Access:** Parking is 330m from the castle entrance and the path to the castle can be muddy in places. The castle has many uneven steps and narrow doorways. Upper floors reached via steep steps, some spiralled; access to chapel via one step. There is a special audio tour available for visually impaired visitors included in the admission price. An audio tour with hearing loop is available for hearing impaired visitors. Adapted toilet in the car park.

**Catering:** A brand new visitor centre, café and shop opened in 2007. The smart new café has lovely views of the picturesque surroundings and serves a fine selection of light refreshments made from locally sourced Herefordshire ingredients. We recommend that groups pre-book their meal. Call us to discuss your requirements.

**Facilities:** The new, small exhibition explore life at Goodrich from its origins in the late 11<sup>th</sup> century until its dramatic fall in 1646, and includes Civil War artefacts found at the site. Shop, toilets.

**Restrictions:** Dogs must be kept on a lead.

### Nearby English Heritage Sites

Witley Court tel: 01299 896636

Stokesay Castle: tel: 01588 672544

If, after having read this information, you have any other questions  
please do not hesitate to contact us on  
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